

YHA Treyarnon Bay – Access Statement

Introduction

Located directly on the stunning North Cornish coast, YHA Treyarnon Bay is ideal for walking and cycling holidays. Set between Padstow and Porthcothan, this former 1930s summer residence is virtually on the beach.

We aim to cater for the needs of all visitors in this two-storey building, We have ground floor bedrooms – one of these is accessible with an accessible en-suite bathroom. Another bedroom is large enough for a wheelchair user and has an ensuite bathroom with adaptations, though it may not suit all users.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-treyarnon-bay.

This access statement was last updated in September 2025.

Pre-arrival

- The nearest rail station is Bodmin Parkway, 22 miles away.
- The nearest bus stop is also in Constantine Bay, 0.8 miles away. An hourly service runs to this stop, usually served by accessible buses.
- A local taxi company can provide accessible taxis when pre-booked.
- The roads approaching and surrounding the hostel are steep in places. There are no pavements or streetlighting in this area. The drive is 35m long and has a gradient of 1:10.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-treyarnon-bay/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

We have plenty of on-site parking 5m from the main entrance. There are no marked bays, but we are happy to reserve a space next to the entrance if required. The car park slopes away from the hostel building. It has a gravel surface with a tarmac path wide enough for a car running up the middle.

From the car park to the café entrance guests must walk over the gravel to an evenly paved patio which slopes very slightly away from the hostel. There are then five steps up to the door with a handrail on each side.

Alternatively there is a tarmac ramp from the car park which leads to the café. It is 5.75m long and has a gradient of 1:9. Along this ramp there is a 50mm step up. The path to the residents' entrance is shallower and step free.

If you let us know what time you are coming, we will do our best to assist with moving to and from cars.

Main entrance and reception

The main entrance to the café is a manual, glazed double door which slides open sideways. There is a step up here to enter. Entrance from the ramp is via a level threshold through a single leaf door which opens outwards.

The reception is just through this door, in a space which doubles as the café bar. The area is level throughout with polished slate flooring. The area is well-lit with ceiling lights. There is a low level service section on the reception desk.

Space here can be limited, particularly when the café is busy; however, there is more space around the corner in another part of the café bar. There is plenty of seating here. There is also an emergency call point to reach hostel staff at night.

Public areas

Halls, corridors and stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights.

The flooring is slate, polished floorboards and vinyl on the ground floor. The first floor corridors are vinyl.

We do not have a lift. Access to the first floor is by a set of 15 steps with non-slip metal nosing. There are handrails on either side.

Toilets

There are 3 gender-neutral toilets on the ground floor. All have good lighting and non-slip flooring. One of them is accessible with left-handed transfer onto the toilet.

Café bar

The café bar is next to the reception desk and shares the same flooring and lighting. There is no low level service section but table service is available on request. Cold and hot drinks are served here, along with food and snacks. There are tables and straight-backed chairs without armrests. All furniture can be moved.

Table service is available – please ask at reception. We are also happy to cater for dietary requirements or any likes or dislikes (please let us know before arrival).

Lounge

The lounge is located on the ground floor and has level access from the café bar via an open doorway. The flooring is polished wood on the top level. Here there tables, sofas, straight-backed chairs without armrests and high bar-style chairs. The room is well-lit with ceiling lights.

There are two steps down to another seating area. The steps are marked with contrasting nosing. The steps and floor here are slate slabs. There are further tables and seating without armrests.

All furniture can be moved – please ask at reception if you require assistance.

Self-catering kitchen

The self-catering kitchen is located on the ground floor and has level access. The door from reception into the lobby has an effective opening width of 740mm, and the door into the kitchen is 750mm. The room is level throughout with wooden flooring.

The kitchen is equipped with a 2 burner electric hob fitted to low level work station with a sink fitted with lever taps (height 3'), 4 microwaves and 5 kettles and 3 toasters. There are an additional 2 four-ring hobs and 2 sinks built into a wooden bench (height 3') on two sides of room. Two ovens with grills are also available.

Crockery and some kitchen equipment are kept in high shelving units. We are happy to move these to lower storage if required.

Drying facilities

The drying room is located on the first floor. There is a level threshold through a single leaf door. The room is level throughout with non-slip lino flooring.

Classrooms

We have a classroom on the ground floor, with level access through a series of single leaf doors. The classroom is level throughout and has lino flooring. It is well-lit with ceiling lights.

We can provide tables and bench seating for up to 36 people, in a variety of seating arrangements.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Our rooms are carpeted and well-lit with ceiling and individual bunk lights. A washbasin is included in rooms that don't have an en-suite. Bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Standard showers have a step up to enter.

Ground floor

- One accessible en-suite room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath. While the en-suite bathroom has been adapted for wheelchair users, it may be unsuitable for some.
 Transfer to the toilet is left-handed and transfer to the shower is right-handed.
- One en-suite room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.
- One en-suite room that sleeps up to 4 people. It includes 2 sets of bunk beds.

 One en-suite room that sleeps up to 5 people. It includes a single high-sleeper bunk with a double bed underneath and a set of bunk beds. The en-suite bathroom is fitted with grab rails and a wheel-in shower. Transfer to the toilet is left-handed.

First floor

- Three rooms that sleep up to 3 people each. They include a single high-sleeper bunk with a double bed underneath.
- One en-suite room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.
- One en-suite room that sleeps up to 4 people. It includes a single high-sleeper bunk with a double bed underneath and a single bed.
- Two en-suite rooms that sleep up to 5 people each. They include a single high-sleeper bunk with a double bed underneath and a set of bunk beds.
- Four rooms that sleep up to 5 people each. They include a single high-sleeper bunk with a double bed underneath and a set of bunk beds.
- One room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- Four showers.
- Four toilets.

Grounds and garden

Our front patio is paved with slate slabs and has a very slight slope away from the building. The slabs have some minor unevenness (0.5cm to 1cm). There are picnic tables and benches available here and in the gravel car parking area.

To the rear of the building we have about an acre of land. This is mostly laid to lawn. There is a gravel track which links the building to the garden. Alternatively there are 9 steps with a handrail from the café garden.

Camping facilities

Our rear garden also includes the camping area. In places there is a moderate slope towards the hostel building. There is no lighting on the campsite so guests are advised to bring a torch.

There are four large shower rooms; inside each room is a shower, a toilet and a washbasin. There are also a few more separate toilets. Campers can also use the self-catering kitchen inside the hostel.

We are open for camping all year round. Check in is from 10am and check out is before 10am.

Cycle store

Our cycle store is approximately 50m from the main entrance. It is connected by a gravel path with slopes downwards.

Additional information

- Pets are not permitted at YHA Treyarnon Bay, though assistance dogs are welcome throughout please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is always available on-site including at night (access via emergency phone at reception).
- Braille signs are fitted on room and corridor doors.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- There is no mobile phone reception in the immediate vicinity.
- Wi-Fi is available.

Contact information

- Address: YHA Treyarnon Bay, Padstow, Cornwall, PL28 8JR
- Telephone: 0345 3719664
- Email: <u>treyarnon@yha.org.uk</u>
- Ordnance Survey map: 200
- Local buses: The 556 runs from Padstow or Newquay for details, see www.westerngreyhound.com
- Local taxis: A2B Taxis (Truro) 01872 272989

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.