



YHA Osmotherley – Access Statement

Introduction

A converted Linen Mill located in a beautiful and secluded valley in the village of Osmotherley. This historical village is only 0.25 miles away, up and then down the hill, to the pubs, shops and tearooms.

This hostel is popular with schools, groups, families, walkers and cyclists. All bedrooms are on the first floor accessed via stairs. None of our rooms meet modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-osmotherley.

This access statement was last updated in September 2025.

Pre-arrival

- The nearest rail station is Northallerton, 8 miles away.
- The nearest bus stop is in the centre of the village. This is sometimes served by buses with low-level access.
- A local taxi company can provide accessible taxis when pre-booked.
- The walk from the village it is up a hill with pavement and then down the private drive to the hostel (0.25 miles in total). The drive does not have a pavement and is shared with the caravan site next door, so please be mindful of vehicles. There is a possible slip hazard from fallen leaves in wet weather.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-osmotherley/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

Please drive carefully along the private drive, watch out for pedestrians and the 3 speed bumps. Our car park is on the right of the building with space for about 30 cars (no marked bays). The surface is gravel and there are security lights at night.

The main entrance is located at the other side to the car park. Go up an incline and then onto the tarmac path with a small step at the top. The path slopes down towards the front door. Front door is 82cm wide but can be opened to double this width. Manual push door (in the summer the front door is hooked fully open).

If the front door is closed (usually between 12pm-5pm) please press the intercom button by the front door and wait for staff to answer. For deaf/hard of hearing guests, please press the button 3 times and someone will come out. After check-in guests have code for the front door for all day access. We are happy to help with luggage.

Main entrance and reception

Once inside, the entrance flooring is flat, level, paving stones. The next door is manual, door handle to pull inwards. The width of the doorway is 82cm, but a side panel can be opened to make it 112cm in total.

The flooring at the reception desk is rough matting but flat. The height of the desk is 88cm. We do have a portable induction loop.

The area is well lit with natural daylight and fluorescent ceiling lights at night. The reception area opens out to the lounge with soft sofas. There is a carpet grip between the rough matting and short pile carpet of the lounge. A hard-backed chair with arms is available (please ask).

Public areas

Halls, corridors and stairs

The first-floor corridor is brightly lit by ceiling lights that stay on all day and night. Good colour contrast for carpet, walls and doors. Flooring is carpet with a sloping section of flooring outside the first 2 showers. There is a manual, pull inwards, fire door half-way along the corridor.

There are 2 staircases, each at either end of the corridor. They contain a total of 20 steps. There is a handrail on one side all the way and a partial one on the other. The steps are concrete with laminate covering, in good condition.

Toilets

There is a male toilet and a female toilet located in the entrance, neither of which meets modern accessibility standards. The door to the male toilet does not open fully due to the washbasin being behind the door. Both toilets have non-slip flooring, though the Female toilet has a raised manhole cover in the floor. Lighting is good.

Lounge

The dining room is located on the ground floor and has level access from the lounge via a push open doorway, which can be widened by opening a side panel. It is level throughout, with good short pile carpet flooring.

Lighting is good, natural daylight and then fluorescent ceiling lights at night. Chairs are metal framed with padded seat and back, no arms. Tables are metal frame with wooden top and plastic tablecloths. Some seating is fixed but most are separate table and chairs and can be moved around.

Table service is available in dining room (ask at reception). We are also happy to cater for dietary requirements or any likes or dislikes – please advise before arrival.

Lounge

The main lounge is the central part of the hostel. Floor is flat, level and carpeted. Sofas are soft and low. An armchair with a solid back and arms is available. Lighting is good, daylight and fluorescent ceiling lights at night. Colour contrast for carpet, walls and doors is good.

TV lounge

Located next to the main lounge, accessed through push door. Flooring is same as lounge level, flat and carpet.

Sofa and armchairs with arm rests in here. Small room but all furniture is moveable. Flat-screen TV is wall mounted; remote control kept in reception (please ask). Lighting is good with natural daylight and fluorescent ceiling lights at night.

Self-catering kitchen

There is level access from the dining room into the kitchen via a push doorway. Flooring is non-slip laminate.

There are 2 long tables with benches for food preparation and dining, height of tables is 70cm. Most shelving is low level; some items kept higher and can be moved down. Stainless steel worktops are 87cm high. Placed on these are microwave, toaster, electric kettles, utensils, cutlery.

There is a floor-standing domestic-sized gas cooker with oven (side opening door), grill (drop down door) and 4 gas rings. We also have 8 gas rings at a height of 90cm. Ignition of these is with a hand-held ignitor. The extraction system is controlled by motion sensors.

We have a stack of 3 electric ovens including a low level one with a drop-down door. The 2 sinks are large and deep and at a height of 85cm. Taps are screw type.

Laundry and drying facilities

Located off the main entrance, level access via push door. Floor is painted concrete. Coin operated washing machine and a domestic sized dryer. Please ask for assistance. Low level hangers for clothes available.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Our rooms are carpeted and well-lit with ceiling lights plus a washbasin. All bedding is provided.

All bathrooms have lighting and non-slip flooring. Standard showers have a step up to enter and then a step down into the shower tray.

First floor

- Four en-suite rooms that sleep up to 2 people each. They include a set of bunk beds.
- Six en-suite rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- Four en-suite rooms that sleep up to 6 people each. They include 3 sets of bunk beds.
- Two showers.

Grounds and garden

We have limited grounds with the car park being the majority of it. By the path sloping to the front door, we have a wooden bench with armrests.

Camping facilities

There is a very good campsite next door to us (30m away) with accessible facilities – for information, see www.coteghyll.com.

Additional information

- Pets are not permitted at YHA Osmotherley, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is always available including at night (access via emergency phone at reception).
- Emergency lighting and fire alarms are fitted. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is poor in the immediate vicinity.
- Wi-Fi is available.

Contact information

- Address: YHA Osmotherley, Osmotherley, Northallerton, North Yorkshire, DL6 3AH
- Telephone: 0345 2602870
- Email: osmotherley@yha.org.uk
- Ordnance Survey map: 100
- Local buses: 80/89/X80/X89 to Osmotherley, operated by Abbots of Leeming
- Local taxis: Town Taxis 01609 772777; A2B 07734570639

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.

This hostel is independently owned and operated under a franchise arrangement with YHA. The following access statement has been prepared by the hostel owner and is not the representation of YHA (England & Wales). For further information and clarity on accessibility at this hostel, guests are advised to contact the hostel owners directly.