



YHA Castleton Losehill Hall – Access Statement

Introduction

Whether you're in search of adventure or a quiet weekend break, YHA Castleton Losehill Hall is the ideal base. This hostel is nestled at the heart of the Hope Valley in the Peak District National Park, less than a mile from Castleton. There is something for everyone – whether you love hiking, caverns, castles or shopping for that perfect piece of Blue John. This hostel can be found at the top of a long, winding, mostly level drive which takes you through some of its beautiful gardens.

We aim to cater for the needs of all visitors in this multi-building site, split across a two-storey Victorian gothic mansion and a two-storey cobbled mews. In the main house, there is an accessible en-suite bedroom that sleeps up to 3 people on the ground floor which is fully accessible. There is a further accessible en-suite bedroom that sleeps up to 3 people in the Mews building.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-castleton-losehill-hall.

This access statement was last updated in March 2024.

Pre-arrival

- The nearest rail station is Hope, 2 miles away.
- The nearest bus stop is 'Losehill Hall', 25m from the entrance to the main drive. An hourly bus service runs from Castleton with low-level access.
- A local taxi company can provide accessible taxis when pre-booked.
- The drive that leads to the hostel is tarmac and is approximately 500m long. It is level except for a slight slope in the middle and another from the main building to the car park. There are two metal gates to pass through – both are over 8m wide with a light door opened with a slide lever. The drive is unlit so please bring a torch if you are arriving on foot after dark.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-castleton-losehill-hall/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

There are 50 on-site parking spaces and two additional bays marked for Blue Badge holders. This free car park is adjacent to the main entrance. Customers can be dropped off at the top of the ramp, though there is no step or pavement. Please try to provide advance notice if assistance will be required to move to and from cars.

The car park is even tarmac which slopes slightly to a resin bonded ramp (1:11) with low handrails. It is lit but some areas may be dark at night. The ramp and main entrance are well lit with lamps along the handrail and ceiling spotlights.

The entrance door is semi-automatic and opens inwards. To enter, push until the sensor activates or use your key card after check-in. Exit is by remote push button.

Main entrance and reception

Our reception is located on the ground floor by the main door. This area is level throughout with large spaces for wheelchair users and low, soft, bench-style seating. It has a combination of tile flooring and carpet. It is well-lit with natural light during the day and with ceiling and wall lights at night.

There is a lower-level service point at the reception desk which also has a portable induction loop available on request. The chip and pin machine is on an extendable wire. We also have a vibrating pillow alarm available on request.

Public areas

Halls and corridors

In keeping with the age and characteristics of this building, colours are generally in darker tones but there is a good colour contrast to the walls, floors and doorways throughout the building. All corridors are well-lit. Most public areas have a hard floor while accommodation areas are carpeted. There are double leaf doors to each wing (usually propped open). On the first floor, a corridor with 7 steps joins each wing.

The impressive main hall is on the ground floor of the Ashton wing next to the evening dining room with a heavy, key card operated door to enter. This room offers access to the first floor via a sweeping staircase and level access into the lounge and library. The hall has a hardwood floor and is well-lit with natural light in the day, but more dimly lit at night. There are soft chairs with armrests and low tables.

Public WCs

The public toilets are all located on the ground floor in the Burbage wing. There is level access to all of them and they are all well-lit with fluorescent lighting and have non-slip floors. The taps are a mixture of push and lever taps.

There is a gender-neutral WC just as you enter the Burbage wing and an accessible WC a little further down the same corridor.

Café bar

The bar is next to the reception desk and so the lighting, flooring, desk and seating are the same. There is also a TV with subtitles. Cold and hot drinks are served here.

Evening dining room

Our evening dining room is on the ground floor of the Ashton wing and accessed via a corridor from the reception lobby. There is a carpeted ramp up to the dining room with handrails on either side. The dining room has a set of double doors (clear door opening width is over 80cm), which are generally pinned open during service times.

Flooring in the dining room is level, solid wood. There are two large windows allowing a good amount of light into the room, including ceiling and wall lights. This room has a range of round and square tables with straight-backed chairs. Furniture can be moved and we can also provide a table service – please ask at reception if you require either of these. We are also happy to cater for special diets – please advise us of these before arrival.

Breakfast and group dining room

Our breakfast and group dining room is on the ground floor in the Burbage wing. This dining space has bench-style seating, which can be easily moved.

The servery and coffee areas are low level but table service is available if required (please ask at reception). The hardwood floor is level throughout with ceiling lamps above the tables.

Lounge

The lounge is located on the ground floor in the Ashton wing. Access is via the main hall. It is a large bright room with hard wooden floors.

It is level throughout and has 4 sofas, low tables and additional seating with and without armrests. Furniture is adequately spaced to allow wheelchairs and furniture can be moved on request.

Self-catering kitchen

The self-catering kitchen is on the ground floor in the Burbage wing and has level access from the reception lobby. It is equipped with 3 ovens with drop-down doors, 3 gas hobs, 3 sinks with lever taps and 2 fridges. There are round tables and seating with and without armrests available. The floor is hardwood and the room is well-lit by fluorescent ceiling lights.

Library

Accessed off the main hall, the library has a large table and seating for 12 people. The straight-backed chairs can be moved on request. There is a light door to enter this room (90cm). Flooring in this room is hardwood and there is access to the hostel gardens via four steps down on to the large patio area.

Laundry and drying facilities

The drying room is located on the ground floor in the Burbage wing. The clear opening door width is 66cm and the door is light. There is a large amount of hanging space and bench seating. The floor is lino and the room is brightly lit.

Meeting rooms

We have two meeting rooms available at ground floor level within the Burbage building. Both are accessible to wheelchair users with level access. The closest accessible WC is just off reception, as described above.

Bedrooms

There are a range of bedrooms spread across the main hostel building and the Mews building. Unless otherwise stated, all bedrooms have bunk beds. Rooms are well-lit with ceiling and individual bunk lights. Bedding is provided.

Main building

Ground floor

- One accessible en-suite room that sleeps up to 3 people. This room is in the Burbage wing with level access from reception. The bedroom door width is 85cm and the bathroom door width is 80cm. The en-suite bathroom is fitted with a shower chair and an emergency cord.

First floor

Access to the first floor is via one of three staircases, all of which have a handrail. The main staircase (located in the Ashton wing) is wide with 22 shallow steps. The staircases in the Peveril and Burbage wings are narrower with 16 steps.

- One en-suite room that sleeps 1 person.
- Seven en-suite rooms that sleep up to 2 people each.
- One room that sleeps up to 2 people.
- One room that sleeps up to 3 people.
- Five en-suite rooms that sleep up to 4 people each.
- One room that sleeps up to 4 people.
- One room that sleeps up to 5 people.
- Six en-suite rooms that sleep up to 6 people each.
- Two rooms that sleep up to 8 people each.

Mews building

The Mews building is accessed externally from the main hostel. The approach after the ramp is level and concrete while the Mews courtyard is cobbled and uneven. There are some picnic tables available in this area. The Mews building is split into the east wing (step down to enter) and the west wing (level access).

Lounge and self-catering kitchen

An open-plan room in the west wing of the Mews building provides the lounge and self-catering kitchen. There is level access from the front door. The kitchen floor is wood and the lounge area is carpeted. There are low tables, sofas and soft chairs with armrests in the lounge. Some tables and bench seating are available in the kitchen. The width of both doors is 78cm.

Bedrooms

Unless otherwise stated, all bedrooms have bunk beds. Rooms are carpeted and well-lit with ceiling lights. Bedding is provided.

Ground floor

- Two en-suite rooms that sleep up to 2 people each.

- One accessible en-suite room that sleeps up to 3 people. Access to this room is via a ramp down from the door.
- One en-suite room that sleeps up to 3 people.
- One en-suite room that sleeps up to 4 people.

First floor

Access to the first floor is via two staircases, both of which have handrails.

- One room that sleeps up to 2 people.
- Two en-suite rooms that sleep up to 4 people each.
- Three rooms that sleep up to 4 people each.
- Two en-suite rooms that sleep up to 8 people each.

Grounds and garden

YHA Castleton Losehill Hall is set in 27 acres of parkland. Most of the grounds are pastureland currently used for grazing. Within the immediate vicinity of the hostel are some maintained gardens consisting of a lawn and a large patio. There is level access onto the patio via double leaf glazed doors in the main building reception.

On the patio are benches and picnic bench seating. The patio is level with some uneven sections. There is a steep bank down to the lawn from the patio, but it can also be accessed via 6 steps which lead down to a gravel path.

Cycle store

The cycle shed is located next to the Mews building. It is accessed via a level path with a door width of 65cm. The cycle shed is well-lit and has a dirt floor surface.

Camping & Cabins accommodation

Campsite

The campsite is located on the parkland, adjacent to the hostel building. It is 200m from the main hostel and access is via a level, rough, unlit path.

Camping guests can use all the hostel facilities. There are also 3 toilets and showers for camping guests located in a courtyard adjacent to the main hostel.

Camping pods

The camping pods are located in a field approximately 500m from the main hostel. Access is via a lit, rough and hilly path. Camping pod guests have access to the camping barn for toilets, showers and kitchen facilities.

Additional information

- Pets are not permitted at YHA Castleton Losehill Hall, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.

- Reception is staffed from 7am to 10pm. If you need a member of staff at night, emergency contact details can be found in reception or on the front door of the Mews building.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or a similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is good within the hostel and immediate vicinity.
- WiFi is available in the Ashton building (charge applies, from £1 for 20 mins).

Contact information

- Address: YHA Castleton Losehill Hall, Castleton, Hope Valley, Derbyshire, S33 8WB
- Telephone: 0345 3719628
- Email: castleton@yha.org.uk
- Ordnance Survey map: 110
- Hours of operation: Reception is open from 7am to 10pm.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.