



## YHA Youlgreave – Access Statement

### **Introduction**

This small and almost perfectly formed traditional country youth hostel is housed in the former village Co-op. Set in the centre of picturesque Youlgrave village (note the spelling difference!) and located in stunning White Peak countryside, YHA Youlgreave is a great base for walkers, cyclists and sightseers alike.

We aim to cater for the needs of all visitors in this four-storey Co-op built in 1887, set in the centre of Youlgreave in the Derbyshire Dales. Unfortunately, none of our bedrooms or bathrooms meets modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require any assistance, please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk). You can also view photos of the hostel at [www.yha.org.uk/hostel/yha-youlgreave](http://www.yha.org.uk/hostel/yha-youlgreave).

This access statement was last updated in July 2024.

### **Pre-arrival**

- The nearest rail station is Matlock, 8 miles away.
- The nearest bus stop is located within 120m of the hostel. There is a limited bus service that runs accessible buses to this stop.
- The hostel is in the centre of the village. From the bus stop there is a level tarmac footpath leading to the hostel. There is no street lighting on this route.
- The hostel's location can be viewed on YHA's website at [www.yha.org.uk/hostel/yha-youlgreave/directions](http://www.yha.org.uk/hostel/yha-youlgreave/directions).
- You can contact the hostel by phone or e-mail (see contact information).

### **Car parking and arrival**

We only have one parking space at the hostel, which can be found in front of the basement windows at the front of the building. Unfortunately, we are unable to reserve this parking space.

Other cars can park on the street or at the car park at the western end of the village near the allotments about 5-minutes' walk from the hostel. Parking is not permitted down the driveway to the right of the hostel or on any white line in the village.

Guests can also be dropped off in front of the hostel. If you let us know what time you are coming, we will do our best to assist with moving to and from cars.

### **Main entrance and reception**

The main entrance is to the side of the building and takes you into the lower ground floor. There is a step up through a manual single leaf door which opens inwards,

followed by a step down. The flooring here is tiles. To reach the reception there is a narrow flight of 13 steps, with a partial handrail, up to reception.

During opening hours, the hostel can also be accessed from the front. There are three stone steps, without a handrail, up to a sloped, paved terrace leading to the front door. Picnic tables are located on the terrace. There is a manual single leaf door which opens inwards into the common room.

From here there is a set of double doors which lead into the reception. The flooring in the reception area is carpet and the area is well-lit.

## **Public areas**

### **Halls and corridors**

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring is carpet throughout.

There is no lift so access to the upper and lower floor is by stairs only. Staircases are carpeted and those the first and second floors have a handrail on one side.

### **WCs**

There is a gender-neutral WC on the lower ground floor. The flooring is tiled and the room is well-lit.

### **Lounge and dining room**

Our common room is located on the ground floor with level access from reception via double doors. This space includes the cosy dining room and lounge. The carpeted floor is level throughout and the room is well-lit with ceiling lights.

The room is furnished with coffee tables, sofas, dining tables and straight-backed wooden chairs without armrests. All furniture can be moved – please ask at reception if you require assistance.

Table service is available – please ask at reception. We are also happy to cater for dietary requirements or any likes or dislikes (please advise us of these before you arrive).

### **Self-catering kitchen**

The self-catering kitchen is located on the lower ground floor. From the corridor there is a step down through a single leaf door. The tiled floor is level and the kitchen is well-lit with ceiling lights.

The kitchen is equipped with three hobs, two ovens with grills, microwave oven, cordless kettles, one fridge and two fridge freezers. A range of kitchen utensils, cookware, crockery and cutlery is also provided. Mugs and glasses are kept in high shelving units. We are happy to move these to lower storage if required.

### Drying facilities

The drying room is located on the lower ground floor. From the corridor there is a step down through a single leaf door. The floor is uneven stone flags and the room is well-lit.

### Bedrooms

Unless otherwise stated, all bedrooms have bunk beds. At this hostel, the lower bunk is directly at floor level with the mattress only slightly raised from the carpeted floor.

All bedrooms are carpeted and well-lit with ceiling and individual bunk lights, plus a washbasin. All bedding is provided.

#### First floor

- One en-suite room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.
- One room that sleeps up to 4 people. It includes 2 sets of bunk beds.
- One en-suite room that sleeps up to 6 people. It includes 3 sets of bunk beds.

#### Second floor

- One en-suite room that sleeps up to 2 people. It includes a set of bunk beds.
- One en-suite room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.
- Two en-suite rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One room that sleeps up to 4 people. It includes a set of bunk beds.
- One en-suite room that sleeps up to 6 people. It includes 3 sets of bunk beds.

### Bathrooms

All the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

#### First floor

- Two WCs.
- Two showers.

#### Second floor

- Four WCs.
- Three showers.

### Grounds and garden

There are three stone steps, without a handrail, up to a sloped, paved terrace at the front of the hostel. Picnic tables are located on the terrace.

### **Cycle store**

The cycle shed is located at the rear of the building. Ask at reception and staff will unlock the door for you.

### **Additional information**

- Pets are not permitted at YHA Youlgreave, though dogs are permitted when hiring the whole hostel through YHA Exclusive Hire. Assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is always available on site, including at night (access via buzzer at reception).
- Emergency lighting and fire alarms are fitted. We ensure that all guests evacuate in the event of fire or similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception varies but is usually okay for most networks, especially on the higher floors of the building.
- Wi-Fi is available in shared social spaces.

### **Contact information**

- Address: YHA Youlgreave, Fountain Square, Youlgreave, near Bakewell, Derbyshire, DE45 1UR
- Telephone: 0345 3719151
- Email: [youlgreave@yha.org.uk](mailto:youlgreave@yha.org.uk)
- Ordnance Survey map: 119
- Local buses: 171 or 172 from Matlock and get off at Holywell Lane – for more information, see [www.hulleys-of-baslow.co.uk](http://www.hulleys-of-baslow.co.uk)
- Local taxis: Peak Premier Travel 01629 636877; Al's Taxis 07866 661188

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**