



YHA Cambridge – Access Statement

Introduction

In the heart of this lively, historic university town lies YHA Cambridge – a modern hostel that is perfect for groups and individuals. Only a mile from the city centre, this hostel is ideally located in a quiet residential area with easy access to the main attractions, restaurants and shopping.

We aim to cater for the needs of all visitors in this three-storey building located just a 5-minute walk from the train station. We have three en-suite bedrooms on the ground floor, one of which is accessible with an accessible bathroom.

We look forward to welcoming you. If you have any queries or require any assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-cambridge.

This access statement was last updated in January 2024.

Pre-arrival

- The nearest rail station is Cambridge, within 0.5 miles of the hostel.
- The nearest bus stop is Railway Station or Hills Road, both 0.5 miles away.
- Taxis can be booked directly from the hostel. A local taxi company can provide accessible taxis when booked in advance.
- The approach to the hostel is on a level, paved main road with dropped curbs outside the hostel.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-cambridge/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

We do not have parking at YHA Cambridge. However there is one disabled parking bay outside the front of the hostel. The space is not completely level as it is on a slight incline. Please let us know if you would like us to reserve this space when booking (Blue Badge holders only). If you let us know what time you are coming, we will do our best to assist with moving to and from cars.

Further parking spaces can be found nearby on Devonshire Road. This is paid parking with a maximum stay of two hours from Monday to Saturday from 9am to 5pm. There is also a drop-off point directly in front of the hostel, with dropped kerbs.

Access into the hostel from the pavement is up five steps or along a ramp. Both are paved and have handrails. The ramp has a gate at the bottom and at the top – please let reception know when you plan to arrive and we will be happy to open these and provide any other assistance. The area is well-lit with street lighting.

Main entrance and reception

From the top of the ramp or stairs, access into the hostel is through a level threshold, with a manual, single-leaf glazed door which opens outwards. Reception at YHA Cambridge is open 24 hours a day. The reception desk is located on the ground floor and has a lower-level serving section and an induction loop.

This area is open plan and includes the main dining and café bar area. This area is level, well-lit with ceiling lights and has polished timber flooring throughout. There is space for a wheelchair user to manoeuvre and there is a selection of low, soft chairs with armrests, straight-backed chairs without armrests and bench seating.

Public areas

Halls and corridors

There is a good colour contrast to the floor, walls and doorways throughout the building. The corridors are well-lit with ceiling lights, and the floor is covered with threaded carpet.

The hostel does not have a lift so all upper floors are accessed via a staircase only, with a handrail to the first floor and handrails on right and left-hand sides above that.

WCs

We have a gender-neutral adapted WC on the ground floor with left-handed transfer. Access is via a gently sloping ramp (1:15) from the dining area. It is well-lit with fluorescent lighting and fitted with non-slip flooring, lever taps and grab rails.

Café bar

The café bar is linked to the reception. This has a high-level service desk but menus are available on tables and table service is available on request. We have a combination of soft and hard seating in this area, including benches with handles. All furniture can be moved – please ask a member of staff if needed.

Lounge

The lounge is on the ground floor with level access via the reception area. There is also access via the ground floor bedroom area, where there is one step up. The lounge has carpeted floors and a range of soft seating, with and without armrests. All furniture can be moved and a member of staff will be happy to help if needed. The room is well-lit by natural light during the day and lit by ceiling lighting at night.

Self-catering kitchen

The self-catering kitchen is located on the ground floor with level access via the lounge. This room is fitted with hard flooring, 3 cookers with drop-down doors and electric hobs, 3 sinks, kettles and toasters. One of the kitchen units is at a lower level. Plates and dishes are stored in high shelves but can be moved to a lower cupboard – please ask a member of staff if needed.

Hard bench-style seating and tables are positioned in the middle of the kitchen for self-catering diners. The floor is level throughout and covered with laminate, and the kitchen is well-lit with ceiling lights.

Laundry facilities

The laundry room is located on the ground floor, next to the self-catering kitchen and has level access via the lounge. This room has a washer and dryer. This is a small room with limited space for wheelchair users to manoeuvre.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Rooms without an en-suite bathroom include a wash basin. Our bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Showers have a step up to enter.

Ground floor

- One en-suite room that sleeps up to 2 people. It includes a set of bunk beds.
- One accessible en-suite room that sleeps up to 4 people. It includes a single high-sleeper bunk with a double bed underneath and a single bed. The en-suite bathroom has a wheel-in shower fitted with grab rails and fold down shower seat. Transfer onto the toilet and shower chair is right handed.
- One en-suite room that sleeps up to 4 people. It includes 2 sets of bunk beds.
- One en-suite room that sleeps up to 5 people. It includes a single high-sleeper bunk with a double bed underneath and a set of bunk beds.

First floor

- Two en-suite rooms that sleep up to 2 people each. They include a set of bunk beds.
- Five rooms that sleep up to 2 people each. They include a set of bunk beds.
- Two en-suite rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- Five rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One en-suite room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- Two rooms that sleep up to 6 people each. They include 3 sets of bunk beds.
- Five communal showers accessed from the corridors.
- Six communal WCs accessed from the corridors.

Second floor

- One room that sleeps up to 2 people. It includes a set of bunk beds.
- One en-suite room that sleeps up to 4 people. It includes 2 sets of bunk beds.
- One room that sleeps up to 4 people. It includes a single high-sleeper bunk with a double bed underneath and a single bed.
- Three rooms that sleep up to 4 people each. They include 2 sets of bunk beds.

- One room that sleeps up to 5 people. It includes a single high-sleeper bunk with a double bed underneath and a set of bunk beds.
- Four rooms that sleep up to 6 people each. They include 3 sets of bunk beds.
- Five communal showers accessed from the corridors.
- Five communal WCs accessed from the corridors.

Grounds and garden

We have an outdoor seating area which has level from the café bar area over a level door threshold. There are double-leaf glazed doors opening outwards. This area is paved with patio slabs with a border of gravel and has a range of picnic bench-style seating. The cycle store is also located in the back, left-hand corner of the patio.

Additional information

- Pets are not permitted at YHA Cambridge, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is available 24 hours a day.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is good within the hostel and immediate vicinity.
- Wi-Fi is available throughout.

Contact information

- Address: YHA Cambridge, 97 Tenison Road, Cambridge, CB1 2DN
- Telephone: 0345 3719728
- Email: cambridge@yha.org.uk
- Ordnance Survey map: 154
- Local taxis: Camcab 01223 704704
- Local buses: Stagecoach Citi buses 1, 3, 7 and 8 serve bus stops close to the hostel www.stagecoachbus.com
- Local accessible transport: Cambridge Dial-a-Ride cambridgedialaride.org.uk
- Local mobility retailers (1.1 miles and 1.4 miles respectively): Grand Arcade Car Park, Corn Exchange Street, Cambridge, CB2 3QF, and Grafton East Car Park, East Road, Cambridge, CB1 1PS, 01223 457000

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.