



YHA Chester Trafford Hall – Access Statement

Introduction

YHA Chester Trafford Hall is in the historic county of Cheshire, in the Parish of Wimbolds Trafford. Situated just 4.4 miles from Chester city centre, this hostel combines the grandeur of a glorious Georgian house – originally built in 1756 – with modern, sustainable facilities and plenty of accommodation options.

The hostel is in a secluded location, accessed by a long, gravelled driveway and tucked away behind a beautiful landscape of trees and nature. There are 14 acres of organic grounds surrounding YHA Chester Trafford Hall, complete with nature walks and landscaped gardens to explore.

Guests can make use of shared spaces in the hall, including a reception, dining area, lounge and WC facilities – these are all located on the ground floor and easily accessible. There is also a drying room and self-catering kitchenette for basic food preparation and washing up, as well as meeting rooms upstairs.

Due to the age and grade II listed status of the building, there are no lifts. However, the hostel can be accessed via the front reception, with a ramp to support visitor access. Visitors with restricted mobility who would like access to the rear garden landscape can do so by exiting the reception on the left side of the hostel.

Accommodation is available in two annexes adjacent to the building – The Segals and The Stables. All 42 bedrooms in The Segals chalet-style building are on the ground floor. Accommodation is eco-friendly and powered by renewable energy on-site, with sustainable facilities in our en-suite bedrooms. There are two accessible bedrooms, which are suitable for guests with restricted mobility. Both have emergency alarm devices and flashing LED lighting.

The Stables offers Exclusive Hire accommodation for groups and individuals who require sole use. Bedrooms are located on the first floor and are not suitable for guests with mobility constraints, due to no lift being available.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-chester-trafford-hall.

This access statement was last updated in July 2024.

Pre-arrival

YHA Chester Trafford Hall is within 3 miles of major motorway links to the M53 and M56. It is around an hour's drive from Manchester and 40 minutes from Liverpool.

Chester train station is approximately 5 miles outside the city of Chester and 10 minutes by car to YHA Chester Trafford Hall. Taxis are available from the train station and the hostel can provide further information of taxis in the local area.

The X30 bus will take you close to the hostel – the stop is a 15-minute walk away. The location of the bus stop has a single-track paved pavement with dropped kerbs, grass areas and pathways surrounded by trees and hedges. The walk up/down the driveway of the hostel has uneven stone with grass on either side.

The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-chester-trafford-hall/directions. You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

There are disabled parking spaces available at the front of the hostel for guests and visitors – please display your Blue Badge where possible. Due to space at the front of the hostel, car parking is limited. We kindly ask you to use the free visitor car park just past the main reception and entrance of the hostel.

The car park is level but comprises of loose stone when on foot. There is space for 25 cars and 4 minibuses though bays are unmarked. There is a pathway from the car park leading to the drive that goes up to the front of the hostel – this short walk takes around a minute. For guests who are unable to walk due to restricted mobility, it is advisable to get dropped off at the front of the hostel. Please be aware that there will be some pedestrian traffic in this area.

There is lighting surrounding the grounds and main entrance to the hostel with walkway lighting from the car park.

The main hostel entrance has a concrete stepped entrance, along with a wooden ramp with handrails. There are two sets of double doors – the outer doors will be held open and the inner doors are opened depending on weather. All entrance doors are a suitable width to allow disabled access. Doors are not automatic and the entrance do not have an intercom. Where doors are closed, they can be pushed inwards to open. If you need assistance with your luggage, please contact the hostel ahead of arrival and we will be happy to help.

Main entrance and reception

The entrance hall has high ceilings and doors, with a mixture of wall lights and high ceiling lights. The flooring is in keeping with the heritage of the building and is concrete stone. The area is spacious allowing wheelchair users and guests with mobility constraints to move freely and on one level.

There is an information board to the right of the main entrance. The entrance leads to a games room on the left along with a luggage store to the right, where shelving is accessible.

As you enter the main entrance, the reception is in front of you. There is one large door which will be held back for ease of access. The reception area is spacious with doors held back for access, wood flooring and low-level seating areas for registration. There is no loop system installed. There is a TV on the wall detailing all essential hostel information and where you can watch television.

There is no lift within the main building of YHA Chester Trafford Hall, therefore the first floor conference / meeting rooms can only be accessed by stairs.

Public areas

WCs

Toilets are accessible and located on the ground floor near the dining room. There is a small floor gradient leading to the facilities, with a handrail for support.

The WC has handrails, accessible sinks with taps and an emergency pull cord which will sound an alarm and indicate a red light above the toilet door. This alarm is not linked to the hostel reception.

Dining room and bar area

The dining room is accessible on the ground floor, with access from the hostel's main entrance and accommodation areas. There are wooden tables and chairs with no armrests, allowing easy access.

The bar area is in reception, which can be accessed from the front of the hostel and from the main dining hall, there is adequate space for seating.

To access the dining room from The Segals, there is a small incline with handrails. This dining area is self-service offering a buffet and table service if required. We do our best to accommodate individual dietary needs – please inform us before arrival.

Lounge

The hostel lounge is an area to relax and can be accessed from inside the hostel. Proceed through reception and you will see a brown door ahead. The lounge is large and spacious with lovely views of the gardens. There are moveable tables and chairs, as well as a selection of low-level settees.

If you wish to access the garden from inside the lounge, we recommend that you to access via the front entrance. There are steps out of the lounge but these are steep and there is no handrail. To access the gardens, exit via the hostel reception and turn left – there is a cobbled-style pathway taking you to the grassed gardens with wooden benches available. Access is also available this way via two stone steps.

Self-catering kitchenette

The entrance to the self-catering kitchenette is from the main entrance hall, next to the hostel reception. The door opens inwards and there is vinyl flooring plus one window for ventilation, which also allows lots of light.

The kitchenette is equipped with 2 fridges, 2 microwaves, kettle, 2 sinks, crockery and cutlery. Work surfaces are at standard level with suitable access allowing use of the equipment. Storage of crockery is stored in cupboards at low level.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds with a bottom bunk 46cm from ground level. All bedrooms include an en-suite bathroom, secure key card entry and bedding.

All bedrooms can be accessed from reception, through the dining room and outside to the The Segals chalet-style accommodation. As you leave the dining room, there is a small incline with a handrail.

The Segals

Ground floor

- Four en-suite rooms that sleep up to 2 people each. They include a set of bunk beds.
- Three en-suite rooms that sleep up to 3 people each. They include a single high-sleeper bunk with a double bed underneath.
- Two en-suite rooms that sleep up to 4 people each. They include a single high-sleeper bunk with a double bed underneath and a single bed.
- Twenty-seven en-suite rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- Two accessible en-suite rooms that sleep up to 5 people each. They include a single high-sleeper bunk with a double bed underneath and a set of bunk beds. Bathrooms have emergency alarm devices and flashing LED lighting.
- Four en-suite rooms that sleep up to 5 people each. They include a single high-sleeper bunk with a double bed underneath and a set of bunk beds.

The Stables

First floor

- One en-suite room that sleeps up to 3 people. It includes a set of bunk beds and a single bed.
- Ten en-suite rooms that sleep up to 4 people each. They include 2 sets of bunk beds.

Grounds and garden

There are extensive grounds at the front and rear of the property. The grounds have lots of places to explore and some areas are not accessible due to uneven walkways, steps and pathways.

The rear area of the grounds is within easier access. The front of the hostel has a gravelled uneven area and a raised step restricting access.

There is a large garden in the middle of The Segals on ground level, enabling you to admire the many plants and flowers. The pathways allow you access around the perimeter of the garden, but not in the centre, due to steps.

Additional information

- Pets are not permitted, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel or in the grounds, except in designated smoking areas in the memorial garden and in the side door next to reception (both have signage and a cigarette bin attached to the wall).
- The main building is closed from 23:00 to 06:45. The hostel will not be staffed during this time, but the out-of-hours team can be called on 0300 666 0149.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom. In the event of a fire, accessible rooms can evacuate through gates at either end of The Segals.
- Mobile phone reception is good within the hostel.
- Wi-Fi is available in shared spaces only.

Contact information

- Address: YHA Chester Trafford Hall, Ince Lane, Wimbolds Trafford, Chester, Cheshire, CH2 4JP
- Telephone: 0345 3719035
- Email: chestertraffordhall@yha.org.uk
- Ordnance Survey map: 266
- Local buses: Arriva X30 bus takes you the nearest bus stop from the hostel (a 15-minute walk away) – all buses are modern and accessible
- Local accessible taxi: Chester Taxi Services 01244 421024

**We welcome your feedback to help us to continue making improvements.
Please contact us directly if you have any queries or if you would like to make any comments.**