



## YHA Streatley - Access Statement

### Introduction

YHA Streatley is a comfortable Victorian house which is just a 5 minute walk from one of the prettiest stretches of the River Thames. It is set at the crossroads of the Thames Path and Ridgeway National Trails, and has gorgeous National Trust woodlands stretching out behind. There are plenty of leisurely walks and cycle rides in the vicinity, not to mention rowing on the Thames at nearby Pangbourne.

We aim to cater for the needs of all visitors in this 46-bed hostel; a 2-storey building set in the picturesque village of Streatley, by the River Thames. We have one ground floor room, but unfortunately none of our bedrooms or bathrooms is accessible to modern standards.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk).

### Pre-Arrival

- The nearest rail station is Goring & Streatley which is approximately a mile away.
- The nearest bus stop is within 100 metres of the hostel. There is a limited bus service which runs to this stop and usually runs accessible buses.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- The roads approaching the hostel can be level-moderately inclined. On at least one side of the road there is a narrow pavement, and there is limited street lighting.
- The hostel's details can be seen on YHA's website [www.yha.org.uk](http://www.yha.org.uk); please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

### Car Parking and Arrival

Parking for 10 cars is available on our drive but please be aware that the drive is very steep (30 metres at a gradient of 1:8). It levels out at the top and we can reserve a space there for

you with advance notice. The drive is surfaced with concrete. Additional free roadside parking can be found 5 minutes away.

From the car park there are 8 stone steps up with a handrail on one side. Then there is a paved walkway to the main entrance. We are more than happy to help with your luggage. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars. The car park and the main entrance are well-lit at night.

### **Main Entrance and Reception**

From the paved walkway there are 5 stone steps up with handrails on both sides. There is then a single leaf door which opens inwards into the entry hall. From here there is level access to the public areas of the ground floor. There is a set of double doors through into the reception lobby.

The flooring in this area is short-pile carpet and it is well-lit with ceiling lights. An induction loop is available on request at the reception desk. There is also a payphone and an emergency phone number to connect to a member of staff (on site) at night. There is no seating here, but the dining room is close and we can bring a chair through if required.

### **Public Areas**

#### **Halls, Corridors and Stairs**

There is good colour contrast to floor, walls, doorways, stairs and landings throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring is carpet throughout.

We do not have a lift, so access to the first floor is by stairs only. The stairs to the first floor are carpeted with non-slip contrasting nosing and there is a hand rail on one side. The stairs to the basement are carpeted and have a handrail to one side.

#### **Public WCs**

There are two unisex WCs on the ground floor with level access from reception. Unfortunately neither is accessible to modern standards. Both have non-slip flooring and are well-lit.

#### **Lounge**

The lounge is located on the ground floor. From the entrance hall there is a single leaf door into the room. The floor is level throughout and the flooring is short pile carpet. It is well-lit with ceiling lights.

The room is furnished with coffee tables, sofas, armchairs, a circular dining table and straight backed chairs with armrests. All furniture can be moved; please just ask at reception if you require assistance.

### Dining Room

The dining room is located on the ground floor. From the entrance hall there is a single leaf door into the room. The floor is level and surfaced with carpet tiles. It is well-lit with ceiling lights.

There are dining tables and wooden straight backed chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

### Self-Catering Kitchen and Dining Room

The self-catering kitchen is located on the ground floor. There is a single leaf door into this room. The floor is level and there is non-slip vinyl flooring. The room is well-lit with ceiling lights.

The kitchen is equipped with a fridge-freezer, a microwave, a cordless kettle, a toaster, a cooker with hobs and grill, and additional gas hobs set into the worktop. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required. The sinks are fitted with round head taps.

There are tables available in the kitchen, along with stool seating.

### Drying Facilities

The drying room is located in the basement. There are 8 steps down to the basement; access to the drying room is level from here. There is good lighting and the flooring is non-slip. In here there are washing lines for guests to hang clothing.

### Classroom

The classroom is located on the ground floor of the annexe building. From the main entrance there are the 5 steps down, followed by a level path to access it. There is level access from inside the hostel via a single leaf door from the main hostel kitchen. If you let us know in advance, we will be happy to make this route available.

The classroom is level and has short pile carpet flooring. It is well-lit with ceiling lights. We can provide tables and chairs in a variety of seating arrangements.

### Bedrooms and Bathrooms

None of the rooms are en-suite but they do all have a washbasin (except for room 10 which has a wash basin and shower opposite). Unless otherwise stated, all bedrooms have bunk beds. All bedrooms are carpeted and well-lit with ceiling lights. Room 9 is the only room that has individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

### Ground Floor

- One 4-bedded room. There are two steps down into this room.
- Two WCs
- Washroom with two basins and water filling station
- A shower

### First Floor

There are 18 steps up to:

- Two 2-bedded rooms
- Two 4-bedded rooms
- Two 5-bedded rooms
- Three 6-bedded rooms
- Four WCs and five showers

### Grounds and Garden

We have approximately a quarter of an acre of gardens which slope moderately away from the main building. There are 7 steps down to the garden from the main entrance.

Four picnic benches are available in the garden.

### Cycle Shed

The cycle shed is 20 metres from the main entrance, connected by paved and concrete paths and two steps.

### Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- Emergency lighting and fire alarms are fitted.
- Be aware that our teams won't fetch you in the event of an emergency, so if the alarms go off please don't wait for a member of staff to evacuate; get yourself out of the building by the nearest exit.
- Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.

- From 10am to 5pm and after 10pm, or when on Exclusive Hire there may not be a member of staff on site.
- If there is an overnight emergency, staff can be contacted by the phone in reception.
- Braille signs are fitted on room doors and corridor doors.
- Evacuation procedures are displayed in each bedroom
- Mobile phone reception within the hostel is good.
- Wi-Fi is available at this hostel.

### **Contact Information**

- Address: YHA Streatley, Hill House, Reading Road, Streatley, Berkshire RG8 9JJ.
- Telephone: 0345 3719044
- Email: [streatley@yha.org.uk](mailto:streatley@yha.org.uk)
- Ordnance Survey Map 174; Grid reference SU591806.
- Local buses: Catch the BB4 or the 135 from the train station and get off at The Bull. For more information see [the Thames Travel website](#).
- Local taxi: Murdocks – 01491 872029

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**