



YHA Broad Haven – Access Statement

Introduction

If you're looking for affordable accommodation on the Pembrokeshire coast, YHA Broad Haven is the ideal location. Set in the village of Broad Haven with views of the ocean, this hostel is great for activity breaks, school trips and weekend getaways.

We aim to cater for the needs of all visitors in this single-storey building located 6 miles from Haverfordwest. All of our bedrooms are on the ground floor with level access. However, none of our showers meet modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-broad-haven.

This access statement was last updated in March 2024.

Pre-arrival

- The nearest rail stations are Johnston (6 miles away) and Haverfordwest (6.6 miles away).
- The nearest bus stop is within 500m of the hostel. A service runs from Monday to Saturday to this stop.
- Local taxi services can provide accessible taxis when pre-booked.
- The roads approaching and surrounding the hostel can be hilly and steep in places. There are pavements on both sides and streetlighting. The last 50m or so are over a tarmac car park with a moderate incline down towards the sea. This can get very busy.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-broad-haven/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

There is ample parking in front of the hostel. There are no designated accessible bays. The car park is surfaced with tarmac and has a moderate slope down towards the sea. There is some lighting, though parts of the car park may be dark at night.

From the car park there is a sloped tarmac pathway to the entrance. The first 7m of the path is at a gradient of 1:18 and the following 21m is at 1:12. If you let us know what time you are coming, we will do our best to assist with moving to and from cars.

Main entrance and reception

There is level access into the hostel through manual double doors which open outwards. The reception desk is just through these doors. There is a low-level

section on the reception desk. The flooring is laminate and the area is well-lit with ceiling lights. There are coffee tables, sofas and armchairs and cushioned stools available for guests to relax in this area.

Public areas

Halls and corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas and halls are well-lit using a combination of ceiling and wall lights. The corridor flooring is carpet throughout.

The hostel is single storey and access into all bedrooms and public areas is level, with wide corridors leading to the bedrooms.

Public WCs

In the reception hall there are two gender-neutral WCs (one of these is accessible). Both have non-slip flooring and are well-lit with fluorescent lighting. The door to the accessible WC is 77.5cm wide. The room is fitted with grabrails and low washbasin. It has left-handed transfer.

Lounge

Our lounge is located next to the self-catering kitchen. From the reception hall there is a double door, followed by a 75cm wide door into the room. The lounge has carpet flooring and is well-lit with ceiling lights.

The room is furnished with coffee tables, sofas, armchairs and cushioned stools. All furniture can be moved – please ask at reception if you require assistance.

Dining room

The dining room is also located next to the self-catering kitchen. There is a 77cm wide door to enter. The flooring is laminate and there is excellent natural lighting during the day and even ceiling lighting at night.

There are tables and straight-backed chairs without armrests, which are well-spaced. All furniture can also be moved – please ask at reception if you require assistance.

Table service is available (please ask at reception). We are happy to cater for dietary requirements or particular likes or dislikes – please advise us of these before arrival.

Self-catering kitchen

The self-catering kitchen is located through double doors from the reception hall, followed by a 75cm wide door. A low level section is available with a sink, workspace and hob. Crockery and some kitchen equipment are kept in high shelving units – we are happy to move these to lower storage if required.

Drying facilities

The laundry room is located just off the reception hall through a single-leaf door. The flooring is non-slip and the room is well-lit. There is a bench along one wall and ample space on drying racks.

Classroom

Our classroom is located in the study centre which is a separate building. The building is close to the main building. There is a single-leaf door with a 2cm lip, then a 1.5cm lip on the threshold.

Inside the floor is level and surfaced with quarry tile. The closest accessible WC is in the main building.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Rooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided. Bedroom doors are mostly 76cm wide while one of the doors is 83cm wide.

All bathrooms have fluorescent lighting and non-slip flooring. Standard showers have a step up to enter. Two of the en-suite bathrooms have wheel-in showers, though they do not have grabrails or fold-down shower seats.

Ground floor

- One en-suite room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.
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- Three en-suite rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- Four en-suite rooms that sleep up to 5 people each. They include 2 sets of bunk beds and a single bed.
- Four en-suite rooms that sleep up to 6 people each. They include 3 sets of bunk beds.
- One en-suite room that sleeps up to 7 people. It includes 3 sets of bunk beds and a single bed.
- One en-suite room that sleeps up to 8 people. It includes 4 sets of bunk beds.
- Communal bathroom with a shower over a bath.
- Communal wheel-in shower room with a fold-down chair (no grabrails).

Grounds and garden

In front of the hostel we have a level grassed area with wooden picnic tables spread across the lawn.

Sloping down from the dining room is a separate patio area with further picnic benches, tables and chairs. There is also more lawn here which is level and close to the building but begins to slope down the further you go from the hostel.

Cycle store

The cycle shed is at the start of path attached to end of hostel.

Additional information

- Pets are not permitted at YHA Broad Haven except in our Camping & Cabins accommodation (charge applies) and in our café area. Assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is available using the emergency out-of-hours contact number given to guests at check-in.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is good.
- Wi-Fi is available in shared social spaces.

Contact information

- Address: YHA Broad Haven, Broad Haven, Haverfordwest, Pembrokeshire, SA62 3JH
- Telephone: 0345 3719008
- Email: broadhaven@yha.org.uk
- Ordnance Survey map: 157
- Local buses: Catch line 311 from Broad Haven – for the hostel, get off at Sandyke Lane www.silcoxcoaches.co.uk, fflecsi bus service operates from Monday to Saturday (book online or via the app) tfw.wales/fflecsi/locations/pembrokeshire
- Local taxi: Stoddart Taxis & Minibuses 01437 781396

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.