



## YHA Treyarnon - Access Statement

### Introduction

Set between Padstow and Porthcothan, this former 1930s summer residence is virtually on the beach and in the perfect location for a high octane activity break. Perfect for walking and cycling holidays.

We aim to cater for the needs of all visitors in this 69-bed hostel; a 2-storey building that is set directly upon the stunning North Cornish coast. We have ground floor bedrooms. One of these is accessible with an accessible en-suite bathroom. Another bedroom is large enough for a wheelchair user and the bathroom has adaptations. However, it may not suit all users.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk). You can also take a virtual tour of our hostel at [www.yha.org.uk/hostel/treyarnon](http://www.yha.org.uk/hostel/treyarnon).

### Pre-Arrival

- The nearest rail station is Bodmin Parkway which is 22 miles away.
- The nearest bus stop is in Constantine Bay, 0.8 miles away. There is an hourly bus service which runs to this stop. The route is usually served by accessible buses.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- The roads approaching and surrounding the hostel are steep in places. There are no pavements and there is no street lighting in this area. The drive is 35 metres long and has a gradient of 1:10.
- The hostel's details can be seen on YHA's website [www.yha.org.uk](http://www.yha.org.uk); please scroll down to the Maps and Directions section to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

## **Car Parking and Arrival**

We have ample onsite parking 5 metres from the main entrance. There are no marked bays, but we would be happy to reserve a space next to the entrance if required. The car park slopes away from the hostel building. It has a gravel surface with a tarmac path wide enough for a car running up the middle.

From the car park to the café entrance guests must walk over the gravel to an evenly paved patio which slopes very slightly away from the hostel. There are then five steps up to the door with a handrail on each side.

Alternatively there is a tarmac ramp from the car park which leads to the café. It is 5.75 metres long and has a gradient of 1:9. Along this ramp there is a 50mm step up. The path to the residents' entrance is shallower and step free.

If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

## **Main Entrance and Reception**

The main entrance to the café is a manual, glazed double door which slides open sideways. There is a step up here to enter. Entrance from the ramp is via a level threshold through a single leaf door which opens outwards.

The reception is just through this door, in a space which doubles as the café bar. The area is level throughout with polished slate flooring. The area is well-lit with ceiling lights. There is a low level service section on the reception desk.

Space here can be limited, particularly when the café is busy; however, there is more space around the corner in another part of the café bar. There is plenty of seating here. There is also an emergency call point to reach hostel staff at night.

## **Public Areas**

### **Halls and Corridors**

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights.

The flooring is slate, polished floorboards and vinyl on the ground floor. The first floor corridors are vinyl.

We do not have a lift. Access to the first floor is by stairs only. The staircase steps have non-slip metal nosing. There are handrails on either side. There are 15 steps up to the first floor.

### Public WCs

There are 3 unisex WCs on the ground floor. All have good lighting and non-slip flooring. One of them is accessible and has left-handed transfer onto the toilet.

### Café Bar

The café bar is next to the reception desk and shares the same flooring and lighting. There is no low level service section but table service is available on request. Cold and hot drinks are served here, along with food and snacks. There are tables and straight backed chairs without armrests. All furniture can be moved.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

### Lounge

The lounge is located on the ground floor and has level access from the café bar via an open doorway. The flooring is polished wood on the top level. Here there tables, sofas, straight backed chairs without armrests and high bar-style chairs. The room is well-lit with ceiling lights.

There are two steps down to another seating area. The steps are marked with contrasting nosing. The steps and floor here are slate slabs. There are further tables and seating without armrests.

All furniture can be moved; please just ask at reception if you require assistance.

### Self-Catering Kitchen

The self-catering kitchen is located on the ground floor and has level access. The door from reception into the lobby has an effective opening width of 740mm, and the door into the kitchen is 750mm. The room is level throughout with wooden flooring.

The kitchen is equipped with a 2 burner electric hob fitted to low level work station with a sink fitted with lever taps (height 3'), four microwaves and five kettles and three toasters. There is an additional 2x 4 ring hob and two sinks built into a wooden bench (height 3') on 2 sides of room. Two ovens with grill are also available.

Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

## Drying Facilities

The drying room is located on the first floor. There is a level threshold through a single leaf door. The room is level throughout with non-slip lino flooring.

## Classrooms

We have a classroom on the ground floor, with level access through a series of single leaf doors. The classroom is level throughout and has lino flooring. It is well-lit with ceiling lights.

We can provide tables and bench seating for up to 36 people, in a variety of seating arrangements.

## **Bedrooms and Bathrooms**

All rooms without en-suite have a washbasin. Unless otherwise stated, all bedrooms have bunk beds. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided. Both accessible bedrooms have an effective clear door opening of 770mm.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter. The effective clear door opening of the bathroom in room 17 is 790mm and in room 16 is 770mm.

## Ground Floor

These rooms are all en-suite.

- One 5-bedded accessible room (double with single over and a bunk) with accessible en-suite. The bathroom is fitted with grab rails and wheel-in shower. The transfer to the toilet is left-handed in this room.
- One 3-bedded accessible room (double with single over) with en-suite bathroom. Although the bathroom has been adapted for wheelchair users it may be unsuitable for some. The transfer to the toilet is left-handed and to the shower is right-handed in this room.
- One 3-bedded room (double with single over)
- One 4-bedded room

## First Floor

Most of these rooms are not en-suite.

- Four 3-bedded rooms (double with a single over)

- Seven 5-bedded rooms (double with single over and a bunk) – three of these are ensuite
- One 6-bedded room
- One 6-bedded en-suite room
- Four WCs and four showers.

### **Grounds and Garden**

Our front patio is paved with slate slabs and has a very slight slope away from the building. The slabs have some minor unevenness (0.5cm to 1cm). There are picnic tables and benches available here and in the gravel car parking area.

To the rear of the building we have about an acre of land. This is mostly laid to lawn. There is a gravel track which links the building to the garden. Alternatively there are 9 steps with a handrail from the café garden.

### **Camping Facilities**

Our rear garden also includes the camping area. In places there is a moderate slope towards the hostel building. There is no lighting on the campsite so guests are advised to bring a torch.

There are four large shower rooms; inside each room is a shower, a toilet and a washbasin. There are also a few more separate toilets. Campers can also use the self-catering kitchen inside the Youth Hostel.

We are open for camping all year round. Check in is from 10am and check out is before 10am.

### **Cycle Shed**

Our cycle store is approximately 50 metres from the main entrance. It is connected by a gravel path with slopes downwards.

### **Additional Information**

- Secure key card system for 24 hour access
- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.

- A member of staff is always available on site, including at night (access via emergency phone at Reception).
- Braille signs are fitted on room doors and corridor doors.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- There is no mobile phone reception in the immediate vicinity.
- Wi-Fi internet connection is available to guests.

### **Contact Information**

- Address: YHA Treyarnon Bay, Padstow, Cornwall PL28 8JR
- Telephone: 0345 3719664
- Email: [treyarnon@yha.org.uk](mailto:treyarnon@yha.org.uk)
- Ordnance Survey Map 200; Grid reference SW859741.
- Local buses: The 556 runs from Padstow or Newquay. For more information see [www.westerngreyhound.com](http://www.westerngreyhound.com).
- Local taxi: A 2 B Taxis (Truro) Ltd. - 01872 272989

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**