



YHA Malham – Access Statement

Introduction

If you're walking the Pennine Way or just looking for an affordable weekend away, YHA Malham is the ideal hostel. Close to Malham Cove, Malham Tarn and many walking and cycling routes, there is so much to explore. The hostel can be found just outside of the picturesque village of Malham approximately 20m up a steep hill.

We aim to cater for the needs of all visitors with rooms split across two separate two-storey buildings. There are ground floor bedrooms in the main hostel building and the annexe (Fold building) plus an accessible bedroom that sleeps up to 3 people in the main building. This has level access to other communal areas within the hostel.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-malham.

This access statement was last updated in February 2024.

Pre-arrival

- The nearest rail station is Settle, 7 miles away.
- The nearest bus stops are located in the village, 200m away. There is a limited bus service to Malham.
- A local taxi service has accessible taxis if required. We are happy to make a booking for you.
- The approach to the hostel is on an even, tarmac country lane. From the village, the lane is steep and there is no pavement or streetlighting so please bring a torch if you are arriving on foot after dark.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-malham/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

An on-site car park is located less than 50m from the hostel entrance. This has a gravelled surface and is lit at night. Parking is also available next to the hostel by prior arrangement with access to the main entrance via a smooth tarmac surface.

Access to the main door of the hostel is across the car park and onto a tarmac courtyard. This is level at first and then slopes down towards the hostel entrance. The entrance is down an evenly paved path with a section of raised pebble mosaic as you leave the tarmac. The path gently slopes upwards towards the hostel.

Access across the door is over 2 steps (portable ramps available). If you let us know what time you are coming, we will do our best to assist with moving to and from cars.

Main entrance and reception

To enter the hostel, there is a single-leaf wooden door which opens inwards onto a welcome mat, followed by another single-leaf glazed door which opens outwards but is often left propped open. The reception area is level throughout.

The reception desk is adjacent to the main entrance. This area has a hard parquet floor and is well-lit with ceiling lights. There are soft chairs with armrests and a coffee table available opposite the desk in a carpeted section. There is a lower-level service point at the reception desk which also has an induction loop. Hot drinks and confectionery are served here during opening hours.

Public areas

Halls and corridors

There is a good colour contrast to the walls, floors and doorways throughout the building. All corridors are well lit. The main building has parquet flooring in the corridors on the ground floor and carpet upstairs. Flooring in the annexe (Fold building) is a combination of carpet and quarry tiles.

Public WCs

There are two WCs available on the ground floor within the main hostel building, though these are not accessible to modern standards. They have fluorescent lighting, non-slip flooring and are fitted with standard taps.

The only accessible WC in the main building is located in the en-suite bathroom of our accessible bedroom.

There is an accessible WC in the classroom building (separate to the main building). This WC has grabrails, emergency cord, lower sink and left-handed transfer.

Dining room

There is level access to the dining room from the reception area, through a single-leaf door. The floor is timber and the room is evenly lit with ceiling lights. This room is equipped with a range of tables with straight-backed chairs or bench-style seating. Furniture can be moved – please let a member of staff know if you need assistance.

The food servery is through into the adjoining room, accessed via a door with a clear opening width of 68cm. The servery counter is at a lower level. We can provide a table service (please ask at reception). We can also cater for dietary requirements or any particular likes or dislikes – please advise us of these before arrival.

Lounge

Our lounge is a large, bright room with level access via the dining room. It is lit with natural light during the day and ceiling lights at night. The flooring is carpet and the room is level throughout.

Seating is provided by sofas, soft chairs with armrests and there are low-level coffee tables. Furniture is adequately spaced to allow wheelchair users to manoeuvre and can be moved on request.

Self-catering kitchen

The self-catering kitchen is on the ground floor of the annexe (Fold building), which is separate to the main building. Access is from the front door of the main building, down the paved path towards the car park and across a gently sloping tarmac area.

There is a 17cm high step up into the annexe (Fold building) and we do not currently have a portable ramp for this step. The self-catering kitchen is at the end of a level corridor, through two single-leaf doors. The kitchen has laminate flooring and is well-lit with ceiling lights. There is limited space to manoeuvre around the room.

The kitchen is equipped with 2 hobs, 2 sinks and 2 fridges. The ovens have drop-down doors. There are a few tables and bench-style seating available. Crockery is stored in high shelving, but we are happy to move some to lower storage to meet your requirements.

Meeting room

The classroom is in a separate building adjacent to the main hostel building. Access to this building is either through the back of the hostel and then down a step or from the front of the hostel and over a gently sloping tarmac area.

There is a short ramp up to and over the door threshold, with a clear opening width of 66cm. Access into the main classroom area is through a single-leaf door. Here we have hard seating (tables and chairs) for up to 36 people. The furniture can be moved into a variety of seating arrangements. There are classroom sinks within this area. There is also a wheelchair accessible WC in this building.

Drying facilities

The drying room is located within the classroom building. It is accessed externally and there are 3 steps up into the room. Here there is ample drying space.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Each room is carpeted and well-lit with ceiling and individual bed lights. All bedding is provided. Rooms without an en-suite bathroom also have a washbasin.

All bathrooms are well-lit and have non-slip flooring. Standard showers have a step up to enter.

Main building

Ground floor

Access to the bedroom corridor is through a door with a clear opening width of 76cm.

- One accessible en-suite room that sleeps up to 3 people. It includes a set of bunk beds and a single bed. Door width to both the bedroom and bathroom exceeds 80cm. The en-suite bathroom contains grabrails, a low sink and a wheel-in shower with fold-down chair. Transfer onto the toilet is left-handed.
- Two rooms that sleep up to 6 people each. They include 3 sets of bunk beds.

- Two communal showers.
- Two communal WCs.

First floor

Access to this floor is via a staircase consisting of 10 steps followed by 7 steps (a handrail is fitted on one side).

- One room that sleeps up to 2 people. It includes a set of bunk beds.
- Three rooms that sleeps up to 4 people each. They include 2 sets of bunk beds.
- One room that sleeps up to 4 people. It includes 2 sets of bunk beds plus a washbasin and WC.
- One room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- One room that sleeps up to 8 people. It includes 4 sets of bunk beds.
- Three communal showers.
- Three communal WCs.

Annexe (Fold building)

Access to the annexe (Fold building) is from the front door of the main building, down the paved path towards the car park and across a gently sloping tarmac area. There is a step up into this building.

Ground floor

- One room that sleeps up to 2 people. It includes a set of bunk beds.
- Three rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- Three communal showers.
- Three communal WCs.

First floor

Access to this floor is only via a staircase consisting of 11 steps followed by 4 steps (a handrail is fitted on one side).

- Two en-suite rooms that sleep up to 2 people each. They include a set of bunk beds.
- One room that sleeps up to 4 people. It includes 2 sets of bunk beds.
- One en-suite room that sleeps up to 6 people. It includes a double bed and 2 sets of bunk beds.
- One room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- Two communal showers.
- Two communal WCs.

Grounds and garden

YHA Malham has approximately 0.25 acres of garden, most of which is a lawn. There are large picnic benches available for sitting out. The lawn is mostly level, but slopes slightly away from the hostel. Most hard surfaces are level and smooth.

Cycle store

The cycle shed is approximately 4m away from the main entrance opposite the annexe (Fold building). The path is level and surfaced with gravel.

Camping pods

We have two camping pods available, each sleeping up to 2 people on single beds. The floor is carpeted and there is heating and lighting inside.

Access to the camping pods is via a narrow gravel path from the car park. There is a step up onto a wooden porch which contains 2 plastic garden chairs with armrests and a small coffee table. The doors are glazed and open outwards. There is a 2.2cm lip to step over into the camping pods.

Additional information

- Dogs are not permitted at YHA Malham, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is always available on-site. Reception is staffed from 7am to 10am and 5pm to 10pm. Emergency contact details can be found on the welcome letter if you need to contact a member of staff at night.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or similar emergency. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is good within the hostel on the EE network. Other networks are poor within the immediate vicinity.
- Free Wi-Fi is available at this hostel.

Contact information

- Address: YHA Malham, Malham, Skipton, North Yorkshire, BD23 4DB
- Telephone: 0345 3719529
- Email: malham@yha.org.uk
- Ordnance Survey map: 98
- Local accessible taxi: Skipton Taxis 01756 701122

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.