



YHA Rowen - Access Statement

Introduction

This lovely rural retreat in the pretty village of Rowen is ideal for exploring the hills, mountains and coastline on a walking holiday. A traditional Welsh hill farmhouse, it's packed with character and the real fires make it really cosy in the winter. The hostel has breath-taking views over the Conwy Valley and across to Snowdonia.

We aim to cater for the needs of all visitors in this 20-bed hostel; a 2-storey building located close to the Snowdonia National Park. We have no ground floor rooms. Unfortunately none of our bedrooms or bathrooms meets modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk. You can also take a virtual tour of our hostel at www.yha.org.uk/hostel/rowen.

Pre-Arrival

- The nearest rail station is Conwy which is 4.9 miles away.
- The nearest bus stop is 0.7 miles away. There is a very limited bus service which runs to this stop.
- The road leading to the hostel is very steep (1:3) and single file only. It is surfaced with tarmac. There is no pavement and no street lighting.
- The hostel's details can be seen on YHA's website www.yha.org.uk; please scroll down to the Maps and Directions section to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

We have parking space for 4-6 cars onsite. The car park is surfaced with gravel and grass, and slopes gently towards the road. As explained above, access is via a very steep (1:3), single file road and should only be attempted in good weather by cars in good condition. If in doubt, please park in the lay by at the base of the hill and walk up.

From the car park there is a side entrance to the hostel, and a gate into the front garden and path to main entrance. The side entrance is level access into the bathroom facilities corridor.

Main Entrance and Reception

Access is over the grass garden. There are paving slabs laid to provide a firm surface. There are three very shallow concrete steps up through a single leaf door which opens inwards into the entrance hall. Turning right an inward opening single leaf door leads to the dining room. Reception is located off the dining room, through a single leaf inward opening door. The reception desk has no low level counter and reception space is small. Staff can check-in in the dining room or provide assistance upon request.

During Exclusive Hire bookings reception is not in use and the site is un-staffed.

Public Areas

Halls, Corridors and Stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring is vinyl.

Unfortunately there is no lift, so access to the first floor is by stairs only. The stairs are steep and have handrails fitted to both sides. There are 12 steps to the first floor.

Lounge

The lounge is located on the ground floor and has level access from the entrance hall via a single leaf door. The floor is level and surfaced with wood effect laminate. The room is well-lit.

The lounge is furnished with a coffee table, armchairs and sofas. All furniture can be moved; please just ask at reception if you require assistance.

Dining Room

The dining room is located on the ground floor and has level access from the entrance hall via a single leaf door. The floor is level and surfaced with flagstones, and the room is well-lit.

There are dining tables, straight backed chairs without armrests and benches without arm or back rests. Space between the furniture is limited, but all furniture can be moved.

Self-Catering Kitchen

The self-catering kitchen is located on the ground floor and on two split levels with a short graded slope between. From the dining room there is a level floor into the lower kitchen. The floor is mostly level in the room and is surfaced with flagstones. There is a slope to the upper kitchen. The room is well-lit.

The kitchen is equipped with stoves, a fridge, an oven and a range of kitchen equipment, crockery and cutlery. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

Drying Facilities

The drying room is located on the ground floor next to the bathroom facilities. The floor is level and surfaced with vinyl.

Bedrooms and Bathrooms

There is an extra step into all of the bedrooms from the first floor landing. None of the bedrooms are ensuite and none have sinks. Most bedrooms have metal bunk beds. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms are on the ground floor. From the dining room there are two steps up to these facilities. They have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

Ground Floor

- One WC
- One shower
- Two combined shower and WC's

First Floor

- One 2-bedded room – 1 bunk bed
- One 4-bedded room – 4 single beds
- One 6-bedded room – 3 bunk beds
- One 8-bedded room – 4 bunk beds

Grounds and Garden

We have a large garden area with seating, a picnic table and views over the Conwy Valley. The garden is all grass, and slopes gently away from the building.

There is no cycle shed.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel. No fireworks are allowed.
- When on Exclusive Hire, there is no member of staff onsite. In the case of an emergency, please use the contact details of YHA Conwy.
- When open and staffed, from 10am to 5pm, and after 9pm, there may not be a member of staff on site outside of these hours. In the case of an emergency, please use the contact details of YHA Conwy.
- Emergency lighting and fire alarms are fitted.
- Be aware that out teams won't fetch you in the event of an emergency, so if the alarms go off please don't wait for a member of staff to evacuate; get yourself out of the building by the nearest exit.
- Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- If there is an overnight emergency, staff can be contacted by the phone in the dining area.
- Braille signs are fitted on room doors and corridor doors.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception within the hostel is good.
- Wi-Fi is not available at this hostel.

Contact Information

- Address: YHA Rowen, Rhiw Farm, Rowen, Conwy, LL32 8YW.
- Telephone: 0345 3719038. Or YHA Conwy – 01492 593571
- Email: conwy@yha.org.uk
- Ordnance Survey Map 115; Grid reference SH747721.
- Local buses: Catch the 76 from Conwy and get off at Groesffordd-Roe in Rowen. For more information see the [Arriva website](#).

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.