



YHA Land's End – Access Statement

Introduction

Just five miles north of Land's End, this hostel is a great place for an activity break or to relax after exploring West Cornwall's many attractions. YHA Land's End is tucked away in the peaceful Cot Valley with views to the sea and a five-minute walk to the South West Coast Path. The coast and great countryside are nearby so it's equally good for surfing breaks, birdwatching and walking holidays.

We aim to cater for the needs of all visitors in this two-storey building situated in its own grounds. We have bedrooms on the ground floor, though none of our bedrooms or bathrooms meet modern accessibility standards.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-lands-end.

This access statement was last updated in March 2024.

Pre-arrival

- The nearest rail station is Penzance, 8.5 miles away.
- The nearest bus stop is in St Just, 1.5 miles away. A regular service runs to this stop, though the footpath from to the hostel is unsurfaced in places and fairly steep for short section. A limited bus service also runs to Kelynack – the walk from here is a mile along a tarmac road with a short steep section.
- A local taxi service can provide accessible taxis when pre-booked.
- The road leading to the hostel is a hill and can be steep in places. It is surfaced with tarmac but there is no pavement or streetlighting.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-lands-end/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

We have on-site parking for 10 cars. There are no marked accessible bays but we are happy to reserve a space close to the main entrance for you if required. The car park is surfaced with tarmac and mostly level, though there is a slight slope.

The car park and the hostel building entrance are lit at night, though the driveway entrance is not. Tarmac runs to the main entrance which is approximately 10m from the closest space. If you let us know what time you are coming, we will do our best to assist moving to and from cars.

Main entrance and reception

There are three stone steps without a handrail up into the porch. There is then a shallow step through a single-leaf door which opens inwards into the porch. There is then a 3cm high step into reception through another single-leaf door.

Flooring is tiled in the porch and carpet in reception. A portable induction loop is available on request at the reception desk.

Public areas

Halls, corridors and stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The only exception is the corridor to the self-catering kitchen – this is in the conservatory and so can be dark at night.

Corridor flooring on the ground floor is either carpet or Victorian tile. Flooring on the first floor is carpet. We do not have a lift at the hostel so access to the first floor is only via a set of 15 steps. The staircase is carpeted and has non-slip rubber nosing plus a handrail fitted to one side.

Public WCs

There are two gender-neutral WCs on the ground floor. One has level access from the porch and the other is in the accommodation area with a step up. Both have non-slip flooring and are well-lit, though neither meets modern standards of accessibility.

Lounge

The lounge is located on the ground floor and has level access via a single-leaf door. The floor is level and surfaced with carpet. The room is well-lit and furnished with armchairs, coffee tables and sofas. All furniture can be moved – please ask at reception if you require assistance.

Dining room

The dining room is located on the ground floor with level access via a single-leaf door. The floor is level and surfaced with polished wooden floorboards. The room is well-lit with natural light during the day and ceiling lights at night. There are long dining tables and bench seating without arm or backrests. All furniture can be moved – please ask at reception if you require assistance.

Table service is available (please ask at reception). We are happy to cater for dietary requirements or particular likes or dislikes – please advise us of these before arrival.

Self-catering kitchen

The self-catering kitchen is located on the ground floor with access down a step from the level of the dining room. The floor here is concrete covered with large mats. There is then a 13cm step up from the access passage through a single-leaf door. The floor in the kitchen is level and surfaced with non-slip linoleum. The room is well-lit with ceiling lights.

The kitchen is equipped with 2 gas ovens with 4 hobs each (1 also has a grill), microwave, 2 four-slice toasters, 2 cordless kettles, 4 fridges, small freezer and a range of crockery, cutlery and kitchen utensils. Crockery and some kitchen equipment are kept in high shelving units – we are happy to move these to lower storage if required. There are also three stools in the kitchen.

Drying facilities

The drying room is located in the basement. It has an external entrance which can be reached down a set of seven 16cm steps (all external) followed by a level entrance. The drying room floor is concrete. There is also a clothesline in the garden.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Rooms are carpeted and well-lit with ceiling and individual bunk lights plus a washbasin. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Standard showers have an 18cm step up to enter.

Ground floor

From the porch, there is a 5cm step up to the following rooms.

- One room that sleeps up to 2 people. It includes a double bed.
- One room that sleeps up to 6 people. It includes a single high-sleeper bunk with a double bed underneath, a set of bunk beds and single bed.
- One communal shower.
- One communal WC.

Access to the following room is via a steep staircase down from the first floor, an external door accessed from the self-catering kitchen or via an uneven path with 2 steps from car park.

- One en-suite room that sleeps up to 4 people. It includes 2 sets of bunk beds. The en-suite bathroom is fitted with a shower over a bath and a WC.

First floor

Access to this floor is via a set of 15 steps with a handrail on one side.

- One room that sleeps up to 2 people. It includes a set of bunk beds.
- One room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.
- One room that sleeps up to 4 people. It includes a double bed and a set of bunk beds.
- Two rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- Three communal showers.
- Two communal WCs.

Grounds and garden

We have three acres of lawn and wild garden. Access is via the conservatory adjoining the dining room or a path around the side of the hostel building. The ground is uneven and slopes in places.

There is a bench with a backrest outside the front entrance and 3 picnic tables with benches on the rear lawn. The rear lawn is also used for camping in the summer.

Cycle store

The cycle shed is 10m from front entrance via the car park. It has a concrete floor and an uneven step to enter.

Additional information

- Pets are not permitted at YHA Land's End, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- Staff are available from 8am to 10am and 5pm to 10.30pm. Staff and YHA customer services can also be contacted in an emergency via our payphone.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of a fire or similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is poor in the hostel but good in immediate vicinity.
- Wi-Fi is not available at this hostel.

Contact information

- Address: YHA Land's End, Letcha Vean, St Just-in-Penwith, Penzance, Cornwall, TR19 7NT
- Telephone: 0345 3719643
- Email: landsend@yha.org.uk
- Ordnance Survey map: 203
- Local buses: Catch the 10 from Penzance – for the hostel, get off in St Just town centre www.firstbus.co.uk
- Local accessible taxis: A Cars 0800 0238925

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.