

YHA Youlgreave
ACCESS STATEMENT

Introduction

We aim to cater for the needs of all visitors in this 42-bed hostel, a 4-storey Co-op built in 1887, set in the centre of Youlgreave in the Derbyshire Dales. The following statement is a summary of our provision. If you have any specific questions about access, please call us and we will endeavour to help.

Pre-Arrival

- Train links to Matlock and bus connections via Bakewell.
- Regular bus services to within 50 yards of the hostel.
- A local taxi service is available in the village. We can make a booking for you.
- The hostel's details can be seen on YHA's website: www.yha.org.uk
- You can contact the hostel by phone, fax or e-mail (details below).

Arrival & Car Parking Facilities

- On-road parking 50 yards away. A dropping-off point is available near the main entrance.
- Please try to provide advance notice if assistance will be needed to move to and from cars.
- The hostel is in the centre of the village. There is no pavement but a marked pedestrian walkway passes in front of the building.

Main Entrance & Reception

- Level approach and one step up to the main hostel entrance where there is 1 step down. The self-catering kitchen and a toilet are on this level, with hard tiled flooring.
- Reception and the common room/dining room are up one flight of narrow stairs without a handrail, but access can be made via the front of the building (with 1 step and slight slope) once the hostel is open.
- Seating is available in the Reception hallway.
- Emergency night staff on duty

Public Areas – General

- Good colour contrast to floor, walls and doorways throughout the building.
- Well-lit corridors.
- Floor covering is Flotex and carpet except the self-catering kitchen, which has a hard-tiled floor.

Public Areas – WCs

- None of our toilets meet DDA standards for wheelchair users.

Public Areas – Dining Room & Lounge

- Dining Room tables are movable. Chairs are available both with and without armrests.
- Table service is available in the Dining Room.

Self-catering kitchen

- One step down to self-catering kitchen.
- 3 gas hobs built in to large worktop.
- Hard tiled floor.

Laundry & drying facilities

- One shallow step down to drying/boot room.

Meeting rooms

- Large common room with flexible seating and tables.

Bedrooms

- All accommodation and showers are up 2 or 3 flights of stairs and are not accessible to wheelchair users. None of the facilities have been adapted or are suitable for wheelchair access.
- Rooms with 2, 4, 6 and 8 beds.
- Individual bed lights fitted adjacent to bed head.
- Handrails on top two floors.
- Washbasins in all rooms.

Washrooms – Ground Floor

- Toilets are not to DDA standards.

Washrooms – First and Second Floor

- Non-slip floors in showers and toilets.

Grounds & gardens

- Slightly sloping paved sitting area at the front of the building.

Additional information

- No pets or dogs (but service dogs are welcome).
- No smoking.
- Disability awareness courses – as part of the 'Welcome Host' scheme – are undertaken by our staff.
- Emergency lighting and fire alarms fitted.
- Evacuation procedures shown (in large font) in each bedroom on back of door.
- Mobile phone reception is variable within immediate vicinity.
- OL 24 1:25000

Contact information

- Address: Youlgreave Youth Hostel, Fountain Square, Youlgreave, Bakewell, Derbyshire DE45 1UR
- Telephone: 01629 636518
- Fax: 01629 636518
- E-mail: youlgreave@yha.org.uk
- Hours of operation: Reception open from 7 am to 10 am and from 5 pm to 11 pm.
- Local bus: information 0871 200 22 33

Future plans

- There are no plans to change access to the hostel.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments