

YHA London Central Access Statement

Introduction

We aim to cater for the needs of all visitors in this 290-bed hostel. YHA London Central is a brand new purpose built building over 7 floors, situated between Regents Park and Oxford Street.

The following statement is a summary of our provision. If you have any specific questions about access, please contact us and we will endeavour to help.

Pre-Arrival

- The hostel's details can be seen on the YHA website: www.yha.org.uk
- You can contact the hostel 24hrs a day (details below).
- Euston is 1 mile from the hostel, Kings Cross / St Pancras is 1½ miles.
- Wheelchair accessible low floor buses serve most stations in London. Bus services 88, 453 and C2 stop within 100 yards of the hostel. For full details call the 24 hour travel information helpline: 020 7222 1234, text phone: 020 7918 3015.
- Taxi: ComCab 020 7432 1432 (These are black London cabs which are spacious and drivers carry access ramps).

Arrival

- There are 2 Blue Badge parking bays outside the hostel, max stay 4 hours.
- For more Blue Badge parking bays in Westminster use this link: http://www3.westminster.gov.uk/docstores/publications_store/List%20of%20Blue%20Badge%20Bays%20PDF.pdf
- The nearest car park is NCP, Carburton St, W1P 8EE. Tel: 0845 050 7080
- For further assistance try this website: <http://www.accessinlondon.org/parking.php>

Main Entrance & Reception

- Access to the building is via a ramp or a single clearly marked step.
- Access at night is by magnetic card or intercom, both less than 1.4 m from the ground
- Reception staff are available 24 hrs if assistance is required.
- Portable induction loop at reception.

Lift

- There is one lift servicing all floors of the hostel, this is located in the lobby and is approx 1m wide x 1.3m deep. The controls are reachable by wheelchair users
- There is brail lettering for the buttons inside the lift.
- Floors are announced at each level.

Public Areas

Emergency telephones, call points and refuge areas are available on each floor.

Ground Floor

- The café bar is on the ground floor, and is wheelchair accessible. All furniture in the café bar is movable.
- Reception staff will be happy to assist in moving tables and chairs and serving food to the table upon request.
- A DDA compliant toilet is available in the café bar.

Lower Ground Floor

- Accessible by lift. The laundry room, luggage room and self-catering kitchen are all on one level.
- A DDA compliant self catering kitchen is available on this floor, facilities include storage, gas hob and prep area
- Staircase to the basement has handrails on both sides and steps are fitted with anti-slip edge nosing.

Bedrooms

All beds have individual bed lights and a socket by the bed head.

Ground Floor

- There are no steps on this floor
- There are 5 bedrooms on the ground floor:
1x6 bed, 1x4 bed en-suite, and 3x DDA compliant (2x6 bed + 1x8 bed).
Each DDA room has one double bed and an en-suite wet room, with handrails, lever taps, and emergency call points.
- Evacuation is via main entrance

Floors 1-5

- Total remaining bedrooms are:
En-suite: 35 x 4 bed, 2 x 5 bed, 7 x 6 bed
Shared bathroom: 5 x 6 bed, 6 x 8 bed.
- Standard en-suite bathrooms have a shower, washbasin and toilet. There are a further 4 toilets and 2 showers on each floor. Floors are non-slip, and lighting is on a sensor. Space is limited in these bathrooms and they do not meet DDA standards for wheelchair users.
- Evacuation is via the main staircase.

Additional Information

- No smoking throughout the building
- No pets (but service dogs are welcome).
- Disability awareness courses – as part of the ‘Welcome Host’ scheme – are undertaken by our staff.
- Emergency lighting and fire alarms are fitted. A system for evacuation assistance is in place, please ask at check in.
- A vibrating pillow is available on request.
- Evacuation procedures are shown in each bedroom
- Floors have hard surfaces throughout.

Contact Information

Address: YHA London Central, 104 Bolsover Street, London, W1W 6AB
Telephone: 0870 770 6144 / (+44) 20 7580 1173
Fax: 0870 770 6145 / (+44) 20 7580 1174
E-mail: londoncentral@yha.org.uk
Open: 24 hours a day, 365 days a year

Future Plans

YHA London Central is a new building, and as such has no immediate plans for development, although we welcome your feedback to help us continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.