

## **YHA Keswick**

### **ACCESS STATEMENT**

#### **Introduction**

We aim to cater for the needs of all visitors in this 86 bed 4 star rated Youth Hostel, Situated on the banks of the river Greta this 4 story building offering modern facilities is just a short walk from the town of Keswick. The following statement is a summary of our provision. If you have any specific questions about access, please call us and we will endeavour to help.

#### **Pre-Arrival**

Advanced information available on the YHA Website  
Individual group and family information available in larger print.  
You can contact the Hostel by phone fax or email.  
Main line rail link at Penrith 18 miles  
X4 7 X5 service bus linking east to west  
555 route links central Lake District north to south  
Local taxi services  
Derwent launch service on Derwentwater  
Local transport information and places to visit available pre arrival.  
Shops 5 minutes walk

#### **Arrival & Car Parking Facilities**

Parking adjacent to Hostel restricted to 2 Hours.  
De restricted parking 250 meters  
Coach park in town  
Bus stops near hostel  
Secure Cycle store  
Mobility scheme operated in Keswick town  
Red Cross wheel chair hire scheme in Keswick

#### **Main Entrance & Reception**

Reception open 07.00 to 23.00  
18 steps down to riverside location, edges marked with yellow paint.  
1 step up in to hostel.  
Low-level reception counter  
Induction loop at reception  
Main hostel signage in raised tactile lettering & Braille  
Secondary rear access by arrangement over gravel drive  
Double opening doors  
Internet and Wi Fi

Emergency telephone

**Public Areas – General**

General information on ground floor  
Information on stairway and landings

**Public Areas – WCs**

Ground floor ambient able toilet  
Handrails in place  
Public Areas – Dining Room & Lounge  
Ground floor restaurant  
Good lighting  
Colour contrasting decoration  
Flexible seating

**Self-Catering Kitchen**

First floor self-catering kitchen

**Laundry & drying facilities**

Bedding included  
Towel hire available at reception  
Second floor drying room  
Coin op Washer and Drier  
Iron & Board  
Wash sink

**Meeting rooms**

Restaurant ground floor  
Two first floor lounges

**Bedrooms – Ground Floor**

No ground floor bedrooms

**Bedrooms – First Floor**

Two low dust “Allergy” rooms  
Bunkrooms with hand basins  
Good lighting  
Emergency telephone on corridors.  
Colour contrasting decoration  
Nighttime trembler device linked to fire alarm system available

**Bedrooms – Second and third Floors**

Bunkrooms with hand basins  
Good lighting  
Emergency telephone on corridors.  
Colour contrasting decoration Colour contrasting decoration  
Nighttime trembler device linked to fire alarm system available

**Washrooms – First .second and third Floors**

Unisex showers and toilets

Good lighting  
1 Step up in to showers  
Non-slip flooring with no step or shower tray

**Grounds & gardens**

First floor balcony  
Ground floor walk way along river  
Non-slip boarding  
Nighttime lighting  
No gardens or grounds

**Contact information**

YHA Keswick Station Road Keswick Cumbria CA12 5LH

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E mail [Keswick@yha.org.uk](mailto:Keswick@yha.org.uk)

[www.yha.org.uk](http://www.yha.org.uk)

**Future plans**

To further develop rear access to the hostel by provision of footpath.

**Plans to improve**

**We welcome your feedback to help us to continue making improvements. If you have any comments, please phone 017687 72484 e-mail [Keswick@yha.org.uk](mailto:Keswick@yha.org.uk)**

**Anne Haworth  
Manager  
February 2009**