

## **YHA Treyarnon Bay**

### **ACCESS STATEMENT**

#### **Introduction**

We aim to cater for the needs of all visitors in this 68-bed hostel, a 2-storey building that is set directly upon the stunning North Cornish coast. The following statement is a summary of our provision. If you have any specific questions about access, please call us and we will endeavour to help.

#### **Pre-Arrival**

- Good train links Bodmin Parkway station (21 miles)
- Regular bus services Constantine, 1km from Hostel
- The hostel's details can be seen on YHA's website: [www.yha.org.uk](http://www.yha.org.uk)
- You can contact the hostel by phone, fax or e-mail (details below).

#### **Arrival & Car Parking Facilities**

- Ample parking (5 yards from main entrance). No marked bays but space adjacent to main access can be reserved if notified in advance
- Please try to provide advance notice if assistance will be needed to move to and from cars.
- Sloped pathway with minor step (0.5cm) leading from car park to main entrance. Additional sloped access to side 'café' door with hand rails

#### **Main Entrance & Reception**

- 2 accessible routes, minor step (0.5cm) upon main access ramp
- Induction loop at Reception.
- Seating is available in the Reception.
- Payphone available with adjacent seating.
- Emergency call point to connect to a member of staff (on site) at night.

#### **Public Areas – General**

- Good colour contrast to floor, walls and doorways throughout the building.
- Well-lit corridors.
- Floor covering is Flotex, Polished floorboards or smooth slate slaps

#### **Public Areas – WCs**

- 3 unisex WCs upon Ground Floor, 1 is fully accessible

## **Public Areas – Dining Room & Lounge**

- Mix of polished boards, Flotex and slate flooring.
- Dining Room tables are movable. Chairs are available both with and without armrests.
- Full Table service is available in Dining Room if requested in advance at Reception.

## **Self-catering kitchen**

- Clear, visible signs (in large font) for advice on equipment use.
- Lever taps fitted.
- 2 burner gas hob fitted to low level work station with level tapped sink (height 3')
- Additional gas hob & 2 x sinks built in to wooden bench (height 3') fixed to wall on 2 sides of room.
- Additional Domestic Gas cooker, 4 x hobs, Oven & Grill available

## **Laundry & drying facilities**

- Drying room located upon 1<sup>st</sup> floor (2 x flights of steps 6 & 9 steps)

## **Meeting rooms**

- 1 classroom upon ground floor, accessed internally or via level tarmac path (50 yards) from main entrance.

## **Bedrooms – Ground Floor**

- One 5-bedded dormitory with large, wheel-in en-suite shower (including toilet and basin) 1 x STD Bunk Bed, 1 x triple bunk bed - single over double).
- One 3-bedded dormitory with large, wheel-in en-suite shower (including toilet and basin) 1 x triple bunk bed - single over double.
- One 3-bedded dormitory with en-suite shower (including toilet and basin) 1 x triple bunk bed - single over double.
- One 4 bed room en-suite
- Individual bed lights fitted adjacent to bed head.

## **Bedrooms – First Floor**

- Staircase to 1<sup>st</sup> Floor has 2 flights, 6 & 8 steps. Handrails are fitted on both sides.
- One 6-bedded rooms, en-suite.
- Three 6-bedded rooms, not en-suite.
- Three 4-bedded rooms, not en-suite.
- Three 5-bedded rooms, not en-suite. (Contain 1 x Triple bunk)
- Three 3 -bedded rooms, not en-suite. (Contain 1 x Triple bunk)
- Individual bed lights fitted adjacent to bed head.

### **Washrooms – Ground Floor**

- All ground floor bedrooms are en-suite

### **Washrooms – First Floor**

- Five unisex Shower Rooms
- Five unisex Toilets with washbasins

### **Grounds & gardens**

- Front Patio area consisting of slate slaps (some minor unevenness (0.5 to 1cm)
- Main Grounds/Camping Area at Rear (approx 1 acre) slope moderately towards the main building. They are mainly laid to lawn, accessed via gravel track or wooden uneven 'sleeper' steps.
- Cycle shed is 50 yards from main entrance, connected by gravel path.

### **Additional information**

- Braille signs fitted on room doors and corridor doors.
- No pets or dogs (but service dogs are welcome).
- No smoking.
- Disability awareness courses – as part of the 'Welcome Host' scheme – are undertaken by all of our staff.
- A member of staff is always available on site, including at night (access via emergency phone at Reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation.
- Evacuation procedures shown (in large font) in each bedroom on back of door.
- Mobile phone reception is non-existent within immediate vicinity.
- OS 200 GR 859 741

### **Contact information**

- Address: YHA Treyarnon Bay, Padstow, Cornwall PL28 8JR
- Telephone: 01841 520322
- Fax: 01841 521457
- E-mail: [treyarnon@yha.org.uk](mailto:treyarnon@yha.org.uk)
- Hours of operation: Reception open from 8 am to 10 am and from 5 pm to 11 pm.
- Local buses: Traveline 0871 2002233, [www.travelineSW.com](http://www.travelineSW.com)
- Local accessible taxis: Abacus 07813046358 (Request accessible Taxi)

## **Future plans**

- We hope to enhance our emergency alarm system by early 2009 to incorporate flashing lights and vibrating pads.

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**