

YHA Totland Bay
ACCESS STATEMENT

Introduction

We aim to cater for the needs of most visitors in this 52-bed hostel, a 2-storey building which is set in the sea-side village of Totland Bay on the Isle of Wight. Popular with school groups, families and individuals especially in the summer months. The following statement is a summary of our provision. If you have any specific questions about access, please call us and we will endeavour to help.

Pre-Arrival

- Regular bus services to within 500 metres of the hostel. Unfortunately none of the local bus companies offer low level access on all buses, so there is no way of guaranteeing this service. They are phasing these buses in and all buses should have low-level access by 2010.
- Two local taxi services have accessible taxis if required but they must be booked in advance. Contact details for these companies are available from reception staff.
- There is currently no shop-mobility scheme located on the Isle of Wight.
- The hostel's details can be seen on YHA's website: www.yha.org.uk
- You can contact the hostel by phone, fax or e-mail (details below).

Arrival & Car Parking Facilities

- Ample parking located within hostel grounds.
- There is a very steep driveway from the road to the car park not suited for larger vehicles. There is alternative entrance for people on foot.
- The car park has a gravel surface with 3 steps leading up to the main entrance. Alternatively, we have a concrete pathway leading to the side entrance, which only has one step.
- The centre of the village is less than 500 metres from the hostel. There is limited footpaths and street lighting along this route.

Main Entrance & Reception

- 3 steps up to main entrance. 1 steps up to the side entrance.
- The front door is 103cm wide and heavy and the side door is 84cm wide. Both have glass panels to see in and out of.
- Both entrances are brightly lit.
- Access is only during reception opening times but those in private rooms have a key that unlocks both doors after hours.

- Corridor widths vary from 80-148cm.
- Induction loop at Reception.
- Payphone available in hallway area.
- Emergency buzzer to connect a member of staff (on site) at night.

Public Areas – General

- Good colour contrast to floor, walls and doorways throughout the building.
- Well-lit corridors.
- Floor covering is a mixture of wooden floor boards (dining room and downstairs corridors) and carpet (living areas and upstairs corridors).

Public Areas – WCs

- 2 unisex WCs close to Reception but neither currently meets DDA standards for wheelchair users.

Public Areas – Dining Room

- Located on the ground floor with an even polished wooden floor surface throughout.
- Can seat up to 36 people comfortably.
- Dining Room tables are movable. Chairs are only available without armrests.
- Table service is available in Dining Room. Dinner must be booked in advance from reception.
- All special dietary needs are catered for but advance warning is required.

TV Lounge

- Located on the ground floor, carpeted with an even floor surface.
- Five two seater couches and 4 cushioned chairs with armrests.

Quiet Lounge

- Located upstairs, it is fully carpeted with rugs.
- Two x three seater and two x two seater couches and two armchairs all softly furnished.
- Six cushioned chairs with armrests.
- A large variety of books and magazines are available for use.
- Two free standing tall lamps and one small lamp to make reading in poor light easier.

Self-catering kitchen

- Located on the ground floor with non-slip laminate flooring.
- Open from 0745 until 1000 and 1700 until 2230.
- Can seat up to 18 people on 51cm high wooden stools. Bench height for seating area is 73cm.
- All gas hobs and electric elements are 90cm high.

Drying room

- Located on the ground floor with a smooth painted concrete floor.
- Five adjustable drying racks with a minimum height of 105cm.
- Washing machine available to guests but subject to availability.
- We have no dryer.

Bedrooms – Ground Floor

- One 6-bedded dormitory and one twin room (1 set of bunks).
- There are no individual bed lights in these rooms.
- All these rooms are carpeted.
- All bedrooms have bunk beds.

Bedrooms – First Floor

- Staircase to 1st Floor from reception consists of 17 steps. There are an additional 3 steps up to rooms 1-3 and the quiet lounge. Handrails are fitted on one side (left hand side when going upstairs). There is another staircase located at the rear of the building, which has 16 steps, and is used for emergency egress only.
- There are two steps going down from the hallway to rooms 8-10.
- One 8-bedded room not en-suite. (Room 2)
- Two 6-bedded rooms, not en-suite. (Rooms 6 & 10)
- Four 4-bedded rooms, not en-suite. (Rooms 3, 4, 8 & 9)
- One 4 bedded room with en-suite. (Room 5) not DDA standard.
- Two 2-bedded rooms. (Rooms 1 & 7)
- There are no individual bed lights in any of these rooms.
- All these rooms are carpeted.
- All bedrooms have bunk beds.

Washrooms – Ground Floor

- Unisex washroom consisting of one shower with 1 step up to from ground level, 2 WCs and 2 washbasins none of which are built to DDA standards.

Washrooms – First Floor

- Outside rooms 8 -10 is a separate unisex shower, separate unisex WC and one female washroom with 1 shower, 2 WCs and 2 washbasins.
- Between rooms 4 – 7 are 3 separate unisex showers and 1 WC.
- All these showers have a step up to them and none of these facilities are built to DDA standards.

Grounds & gardens

- Gardens located in front of property with flat-grassed surface.
- There is a concrete path running along side the garden which links the car park and main entrance to the alternative side entrance.
- Six 12-seater picnic benches (two designed for use with wheelchairs) are available in the garden.
- Cycle shed is located in the car park, right outside the main entrance.

Additional information

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- No pets or dogs (but service dogs are welcome).
- No smoking.
- Signage is the old-style YHA standard.
- There is no emergency after hours phone to alert staff however there is a buzzer in the reception area that can be heard from the Managers flat.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation.
- Evacuation procedures shown in each bedroom on back of door.
- Mobile phone reception is good within immediate vicinity.
- OS 196 GR 325865

Contact information

- Address: YHA Totland Bay, Hurst Hill, Totland Bay, Isle of Wight PO39 0HD
- Telephone: 01983 752 165
- Fax: 01983 756 443
- E-mail: Totland@yha.org.uk
- Hours of operation: Reception open from 7:30am to 10am and from 5pm to 11pm.
- Local buses: 01983 827000
- Local accessible taxis: Norton 01983 759 955 or Kable 01983 753 276

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.