

YHA Thurlby

ACCESS STATEMENT

Introduction

We aim to cater for the needs of all visitors in this 21-bed hostel, a 2-storey building which is set in the picturesque surroundings of the Lincolnshire Fens. The following statement is a summary of our provision. If you have any specific questions about access, please call us and we will endeavour to help.

Pre-Arrival

- Good train links via Peterborough [35 miles] and Stamford [7 miles]
- Regular bus services to Thurlby village the bus stop being half a mile of the hostel. With most buses offering low-level access.
- A local taxi service has accessible taxis if required. We can make a booking for you.
- Nearest shop-mobility scheme is situated approx 35 miles away at Peterborough, Queensgate Centre 01733 313133. A regular bus service operates from Thurlby village every 20 minutes.
- The hostel's details can be seen on YHA's website: www.yha.org.uk
- You can contact the hostel by phone, fax or e-mail [details below]

Arrival & Parking Facilities

- Ample parking [10 yards from the main entrance]. No marked bays but there is ample space to be dropped off directly in front of the main entrance.
- All outside areas are tarmac throughout
- All entrances have automatic reactive lighting, although the drive and village road can be quite dark.
- Please try to provide advance notice if assistance will be needed to move to and from cars.
- Level even surface from car park to main entrance.
- The centre of the village is 500 yards from the hostel. There is a pavement and street lighting along this route.

Main Entrance & Reception

- Level path to reception entrance
- Induction loop at Reception
- Seating is available in the Reception area
- The reception desk includes a low level section
- Payphone available with adjacent seating

Public Areas – General

- Good colour contrast to floor, walls and doorways throughout the building.
- Well lit corridors

Public Areas cont'd

- Floor covering is carpet in general areas and flotex in kitchen, dining area and bathrooms.
- **PLEASE NOTE** there are two steps from the reception/lounge area down to the rest of the ground floor facilities. The further areas of the ground floor can be accessed by going back out at reception and using car park entrance where a mobile ramp is available upon request.

Public Areas – WC's

- On the ground floor there are two WC's one fully equipped and designed for disabled use. The WC is located within the shower room.
- There are two further WC's on the upper floor and an en-suite room

Public Areas – Lounge

- Level access from reception area to lounge
- Lounge includes two seater sofas and one chair
- Large coffee table and ample space for wheelchair users
- Hallway with stairs to upper floor with handrail on one side

Self-catering kitchen and dining area

- Two steps down from reception/lounge area to kitchen/dinning area [as noted above]
- Kitchen/dinning area is level even flooring and open plan.
- Clear, visible signs [in large font] for advice on equipment use.
- Two domestic cookers, but due to lack of space microwaves on shelves on walls. With prior notice these can be moved to lower work top level.
- Dining room includes chairs with and without armrests and all tables are moveable
- The rest of the ground floor facilities are on one level.

Laundry & Drying facilities

- Very small room which includes washer/dryer
- Across the corridor is the drying room with ample space and shelving for drying outdoor clothing.

Bedrooms – Ground Floor

- One large six bedded dormitory with wide door for wheelchair access. One of the beds is a double with a single bunk above it. This room is next door to the level access wet room which meets DDA standards

Bedrooms – First Floor

- Staircase to first floor has one flight, [quite steep] of 13 steps with a gap and then one further step. Handrails are fitted on the left hand side when going up stairs.
- Two three-bedded rooms, one en-suite
- Through a fire door and down three steps there is a further three rooms
- Two two-bedded rooms
- And a five-bedded room with a further WC and shower room adjacent
- Individual lights and shelving is fitted to every bed all rooms include two folding chairs, luggage, clothes hanging facilities, a large mirror with electric point. Also in every room is a hand basin with shelf, mirror and light which includes shaving point, none of these are at low level.

Washrooms – Ground Floor

- A wheel-in shower with folding seat and handrails [with toilet and low level basin] built to DDA standards is situated in the downstairs corridor.
- There is also a further small shower room

Washrooms – First Floor

- Two washrooms [both gender free] each with one shower, one basin and one toilet. One situated at either end of the first floor.

Grounds and Gardens

- Gardens approx. 1 acre mostly level. A main central lawn area with wooded areas to either side the right hand side having level access paths through. The lawn area has various seating arrangements including 4 picnic tables and various tree trunk stools.

Additional Information

- Braille signs fitted on room doors and corridor doors.
- No pets or dogs [but service dogs are welcome]
- No smoking
- Disability awareness courses – as part of the 'Welcome Host' scheme – are undertaken by all of our staff.
- A member of staff is always available on site, including at night [access via emergency door bell within hostel].

- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation.
- Evacuation procedures shown [in large font] in each bedroom on back of door.
- Mobile phone reception is not good within the hostel or village.
- The hostel has a moveable ramp available for the internal step areas on the ground floor.

Contact Information

- Address: YHA Thurlby, 16 High Street, Thurlby, Nr Bourne, Lincolnshire PE10 0EE
- Telephone 0870 770 6606
- Fax 01778 420812
- E-mail thurlby@yha.org.uk
- Hours of operation: Reception open from 8am to 10am and from 5pm to 10pm.
- Local buses: Delainie 01778 422866
- Local accessible taxis: 1st Class 01780 749111

Future Plans

- The front door is being fitted with a digi lock to allow 24-hour access once guests have checked in on first day.
- We hope to re-lay the path to the front door and have grab rails fitted.

We welcome your feedback to help us to continue making improvements. If you have any comments, please phone 0870 770 6606 or e-mail thurlby@yha.org.uk