

YHA Street

ACCESS STATEMENT

Introduction

Here at YHA Street we aim to provide the best customer service to all of our guests at this Swiss style 28 bed, 3-storey hostel located just outside Street and close to the Mendip Hills. The following statement will help you to decide if this hostel will be suitable for you. If you have any specific questions about access, please call us and we will endeavour to help.

Pre-Arrival

- Bridgewater (13 miles away) is the nearest station with a regular bus service to Street
- Regular bus services to surrounding area from the High Street in Street (1.5 miles away)
- There is a shop mobility scheme at Clarks Village (1.5 miles away) Tel 01458 440 155
- The hostels details can be seen on YHA website: www.yha.org.uk
- You can contact the hostel by phone, fax or email (details below)

Arrival & Car Parking Facilities

- The recommended car park is by the main road around 100 yards from the building across the common land.
- The car park has no marked bays and is compacted gravel
- There is limited on-site parking at the rear of hostel (please contact the hostel for directions to the rear entrance)
- Area at the rear of the hostel is grassed or compacted gravel.

The hostel is 1.5 miles away from the main high street. Part of the route is lit.

Main Entrance & Reception

- 1 step or 3 steps up to porch area
- 1 small step up into the building
- Induction loop at reception
- Payphone available
- Instructions on how to contact a member of staff in the event of an emergency are displayed above the pay phone

Public Areas – General

- Good colour contrast to floor, walls and doorways throughout the building.
- Adequately lit corridors
- Communal areas and bedrooms are well lit through a combination of lights and natural light

Public Areas – WCs

- There are 3 WCs, all on the 1st floor.
- All WCs are gender free.
- Two of them are compact.
- The third WC is located in the washroom and there is one step up of 20cm (0' 8") inside the washroom to the toilet and shower.
- The door into the washroom is 65cm (2'1")

Public Areas – Dining Room & Lounge

- Dining room and lounge are in the same area
- The whole area has wooden floor boards and is level
- Tables and chairs can be moved in the dining room

Self –catering kitchen

- Just off dining room and floor is at the same level
- Floor has a vinyl covering
- Catering style washing up sink

- Work surface is at a height of 90cm (3')

Laundry & drying facilities

- The drying room is next to the lounge/ reception area
- If you require any assistance a member of staff will be available to help during reception opening time

Bedrooms – Ground Floor

- There is one 4 bedded room on the ground floor. It consists of two bunk beds, both lower bunks are on floor level.

Bedrooms – First Floor

- The staircase to the 1st Floor has 14 steps in total.
- The top 3 steps turn through a 90 degrees angle to the left
- There is a handrail on the left hand side for the first 9 steps
- Three 4 bedded rooms, consisting of 2 bunk beds with lower bunk on floor level in each room
- One 3 bedded room, consisting of 1 bunk bed with lower bunk at floor level and 1 single bed with a mattress height of 50 cm (1' 8")

Bedrooms – Second Floor

- The staircase to the 2nd Floor has 13 steps in total.
- The top 3 steps turn through a 90 degrees angle to the left
- There is a handrail on the right had side all the way to the top
- One 3 bedded room with 3 single beds with a mattress height of 50cm (1'8")
- One 6 bedded room with 1 bunk bed with lower bunk on floor level and 4 single beds with a mattress height of 50cm (1'8")

Washrooms – Ground Floor

- There is one shower on the ground floor.
- The door is 60 cm (2' 0") wide and the step up to the shower is 30cm (1' 0")

Washrooms – First Floor

- There is one shower on the 1st floor.
- The door into the washroom is 65cm (2'1") wide.
- This is the same washroom where the 2nd inside WC is located
- There is one step up of 20cm (0' 8") inside the washroom to the toilet and shower.

Grounds & gardens

- The hostel has a small grassed area at the front of the hostel and is reasonably level
- There is an area of approximately 15m x 15m which is used for camping, with a slope towards the hostel
- At the rear of the hostel there is a combination of compacted gravel and grass
- There is a cycle shed at the rear of the hostel

Additional information

- No pets allowed inside the building (Assistance dogs welcome)
- No Smoking
- A member of staff is always contactable internal bell system or mobile phone
- Fire alarm and Emergency lights are installed
- Evacuation procedures located in every bedroom
- Good mobile phone cover for all networks

Contact information

- Address: YHA Street, The Chalet, Ivythorn Hill, Street, BA16 0TZ
- Telephone: 0870 7706056
- Fax: 01458 840 070
- Email: street@yha.org.uk
- Reception is open from 8.30am to 10.00am and from 5pm until 9pm.
- Local accessible taxis: CJW Taxis Telephone 01458 833106
Mobile 07814 544227

We welcome your feedback to help us to continue making improvements. If you have any comments, please phone 0870 770 6056 or e-mail street@yha.org.uk