

YHA Scarborough
ACCESS STATEMENT

Introduction

We aim to cater for the needs of all visitors in this 48-bed hostel, a 3 storey building which is set on the wooded bank of Scalby Beck.

The following statement is a summary of our provision. If you have any specific questions about access, please call us and we will endeavour to help.

Pre-Arrival

- Good train links to within 2 miles (Scarborough).
- Regular bus services to within 300 metres of the hostel. Low-level access on buses from the town centre.
- Local taxi services have accessible taxis if required

Crown Taxis	01723 379379
Station Taxis	01723 366773, 366366, 361009
Taxi cabs	01723 810810, 815815
- Nearest shop-mobility scheme is situated approx 2 miles away at Scarborough Shopmobility.
5 Somerset Terrace.
Scarborough.
North Yorkshire.
England
YO11 2PA
(Telephone: 01723 369 910).
- The hostel's details can be seen on YHA's website: www.yha.org.uk
You can contact the hostel by phone, fax or e-mail (details below).

Arrival & Car Parking Facilities

- Parking for 12 cars/minibuses (30 metres from main entrance). Gravel surface, there are no marked bays. There is a dropping-off point (outside main entrance). Further parking is available in the lay-bys on the main road (<100metres), Sorry, parking is not permitted on the drive, access is required beyond the hostel by other organisations.
- Please try to provide advance notice if assistance will be needed to move to and from cars.
- Tarmac driveway with even surface leading from car park to main entrance.
- The centre of the Town is 2 miles from the hostel. There is a pavement and street lighting along this route.

Main Entrance & Reception

- 1 step up from reception/entrance into Youth Hostel.
- Induction loop at Reception.
- A bench seat is available in the Laundry room.
- The reception is open from 7 – 10 am and 5 – 11.30 pm.
- Payphone available
- Emergency Bell to connect to a member of staff (on site) at night.

Public Areas – General

- Good colour contrast to floor, walls and doorways throughout the building.
- Well-lit corridors.
- All floors are carpeted.

Public Areas – WCs

- 1 WC (unisex) opposite Reception in Laundry/boot room but currently does not meet DDA standards for wheelchair users.

Public Areas – Dining Room & Lounge

- Ground Floor to lounge and dining room.
- Dining Room tables are movable, Seating on benches for 48 people.
- A second smaller Lounge/kitchen/dining area is available in the cabin
- Wheelchair access via riverside door small step (60mm), YHA Staff will assist.

Self-catering kitchen

- Main self-catering kitchen on ground floor, a second smaller kitchen is available in cabin lounge
- Clear, visible signs (in large font) for advice on equipment use.
- Main kitchen has 2 x 4 burner gas hobs built in to wooden bench (height 1m) and 2 domestic gas cookers fixed to wall one side of room, separate fridge and freezer, microwave toasters and kettles
- Cabin has domestic electric cooker and an additional 2 electric hobs, fridge, microwave, kettle and toaster.

Laundry & drying facilities

- The laundry room is off reception, we have a large domestic washing machine and a Token op drier. There is an electric radiator to dry items hung up in the laundry room and there is a rotary clothes line to the rear of the Youth Hostel.
- The Laundry room has a quarry tile floor and may be slippery when wet.

Bedrooms – First Floor

- There are 2 Staircases to 1st Floor, one has 3 flights, 2 each of 3 steps and one of 7 the landings between are approximately 1.2m square, the other is a single flight of 11 steps. Handrails are fitted to one side.
- Five 6-bedded rooms, not en-suite.
- Two 4-bedded rooms, not en-suite.
- One 4-bedded room, en-suite, wheelchair accessible.
- All bedrooms have a washbasin, mirror and storage unit.
- Some of these rooms, two rooms of 4 beds and two rooms of six beds, can be accessed from ground level at the rear of the building due to the Hostel being built on a slope.

Bedroom – Second Floor

- One 6-bedded room, not en-suite.
- All bedrooms have a washbasin, mirror and storage unit.
- This room is accessed by a step down and a single flight of 13 steps. A handrail is fitted to one side.

Toilets and Showers – First Floor

- There are 5 toilets and 5 showers situated off the corridors throughout the building, all the facilities are gender free. All floors have a non slip vinyl floor covering

Grounds & gardens

- Our grounds are in a mainly wooded area, the southern boundary is marked by Scalby Beck which has a hedge/fence boundary for the full length of the property. Keep your eyes peeled for kingfishers, roe deer, bats and badgers, if you are really lucky you may see an otter.
- Two Picnic benches are available in the licensed area of the garden.
- Cycle shed is opposite the main entrance.

Additional information

- No pets or dogs (but service dogs are welcome).
- No smoking.
- Disability awareness courses – as part of the 'Welcome Host' scheme – are undertaken by all of our staff.
- A member of staff is available on site when the youth Hostel is open, including at night (access via emergency bell at Reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation.
- Evacuation procedures shown (in large font) in each bedroom on back of door.
- Mobile phone reception is poor within immediate vicinity, there is a payphone in the reception lobby.

- OS 101 Grid Reference TA 026 907

Contact information

- Address: YHA Scarborough, White House, Burniston Road, Scarborough, North Yorkshire, YO13 0DA
- Telephone: 01723 361176
- Fax: 01723 500054
- E-mail: scarborough@yha.org.uk
- Hours of operation: Reception open from 7 am to 10 am and from 5 pm to 11.30 pm.
- Local buses: Scarborough & District 01723 507300
- Traveline 0871 200 2233
- National Rail Enquiries 08457 48 49 50
- Local accessible taxis: Crown Taxis 01723 379379
Station Taxis 01723 366773, 366366, 361009
Taxi cabs 01723 810810, 815815

We welcome your feedback to help us to continue making improvements. If you have any comments, please phone 01723 361176 or e-mail scarborough@yha.org.uk