

**YHA Okehampton**  
**ACCESS STATEMENT**

**Introduction**

We aim to cater for the needs of all visitors in this 25-bedroom hostel, a 2-storey building which is set in the 3-acre grounds along side the restored Victorian steam railway station on the edge of Dartmoor National Park. The following statement is a summary of our provision. If you have any specific questions about access, please call us and we will endeavour to help.

**Pre-Arrival**

**Train information:**

Okehampton (adjacent), Sun, Jun - Sep; otherwise Coplestone 13m, Exeter St David's 22m.

**Bus information:**

First Western X9/10 Exeter-Bude ( BR Exeter St David's), alight Okehampton, then Steep hill from town centre to Hostel. half mile, 187 BR Gunnislake-Okehampton station (Sun, Jun-Sep only).

**Taxi service** has accessible taxis if required. We can make a booking for you.

**Shop-mobility scheme**, the nearest is situated in Exeter 20 miles away at Deck F  
King William Street Car Park, King William Street, Exeter, EX4 6PD  
Tel: 01392 494001.

The hostel's details can be seen on YHA's website: [www.yha.org.uk](http://www.yha.org.uk)  
You can contact the hostel by phone, fax or e-mail (details below).

**Arrival & Car Parking Facilities**

Ample parking (50 yards from main entrance). One marked bay, disabled parking.

Please try to provide advance notice if assistance will be needed to move to and from cars.

Level pathway with even surface leading from car park to main entrance.

**Main Entrance & Reception**

Seating is available in the Reception hallway.

### **Public Areas – General**

Good colour contrast to floor, walls and doorways throughout the building.  
Well-lit corridors,

Floor covering is carpet or ceramic tile.

Public Areas – WCs

Disabled WC with chair access shower close to Reception.

### **Public Areas – Dining Room**

Level floor on Ground Floor to dining room.

Dining Room tables are movable.

Table service is available in Dining Room if requested in advance at Reception.

### **Self-catering kitchen**

Level access to self-catering kitchen.

Clear, visible signs for advice on equipment use.

1 gas cooker with 6 burners and 1 hob built in to stainless steel table (height 3' / 900mm).

### **Laundry & drying facilities**

Level access to fully equipped laundry room with washer and dryer.

### **Bedrooms – Ground Floor**

11 bedrooms on ground floor two with ensuite toilets and showers.

Individual bed lights fitted adjacent to bed head.

### **Bedrooms – First Floor**

Staircase to 1<sup>st</sup> Floor has 2 flights, each of 7 steps. Handrails are fitted on one side (left hand side when going upstairs).

14 bedrooms on first floor one with en-suite toilet and showers.

Individual bed lights fitted adjacent to bed head.

### **Washrooms – Ground Floor**

A wheel-in shower (with toilet and low level basin) built to DDA standards is situated in the downstairs bedroom corridor.

2 other washrooms

### **Washrooms – First Floor**

Two washrooms (Male and female), each with 3 showers, 3 WCs and 3 washbasins. One situated at either end of 1<sup>st</sup> Floor corridor. One shower in each washroom is fitted with a hinged seat.

### **Lounge and Games Room**

These are both on the first floor 2 flights of stairs to level floor, each room at either end of building. There is no lounge on the ground floor. Guests are welcome to use the dining room when available as a lounge.

### **Grounds & gardens**

Grounds (approx 3 acre) generally level with the main building. Large outside seating area next to hostel paved and grass Plenty of seating. Cycle shed is 50 yards from main entrance, level paved access to main building.

### **Additional information**

No pets or dogs (but service dogs are welcome).

No smoking.

A member of staff is always available on site, including at night. Emergency lighting and fire alarms fitted.

We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation.

Evacuation procedures shown (in each bedroom on back of door).

Mobile phone reception is good within immediate vicinity.

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### **Contact information**

Address: YHA Okehampton, Klondyke road. Okehampton Devon EX20 1EW

Telephone: 01837 53916

Fax: 01837 53965

E-mail: okehampton@yha.org.uk

Hours of operation: Reception open from 8 am to 10 am and from 5 pm to 11 pm.

### **Future plans**

The ground floor layout is being redesigned to incorporate a permanent lounge.

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**