

YHA Milton Keynes

ACCESS STATEMENT

Introduction

We aim to cater for the needs of all visitors in this 37-bed hostel, a 2-storey building which is located in the quiet historic corner of Milton Keynes of Bradwell Village. The following statement is a summary of our provision. If you have any specific questions about access, please call us and we will endeavour to help.

Pre-Arrival

- Good train links to London and Birmingham from Milton Keynes Central (1½ miles) Visit www.nationalrail.co.uk
- Regular bus services to within 175 yards of the hostel. Low-level access on buses directly from Milton Keynes Central railway station or Coachway Terminus (National Express) change in city centre for Bradwell Village service (No.2).
- A local taxi service has accessible taxis if required. We can make a booking for you or phone 01908 222222 or 01908 222111.
- Nearest shop-mobility scheme is situated approx 2 miles away at Midsummer Place (main shopping centre) (telephone 01908 550470 or email: wheelsmobility@msn.com). A regular bus service (No. 2) from Bradwell Village stops 50 metres from scheme.
- The hostel's details can be seen on YHA's website: www.yha.org.uk
- You can contact the hostel by phone, fax or e-mail (details below).

Arrival & Car Parking Facilities

- Ample parking (8 yards from main entrance). No marked bays but there is a dropping-off point immediately outside the main entrance. Parking can be reserved with prior notice. Please phone the hostel.
- Please try to provide advance notice if assistance will be needed to move to and from cars.
- Gravelled, flat surface leading from car park to main entrance.
- The bus stop is 175 yards from the hostel. There is a pavement along the right side of Vicarage Road and street lighting along this route.

Main Entrance & Reception

- 2 low steps up to main entrance.
- Bright spotlight fitted over front door to illuminate key code panel.
- Induction loop at Reception.
- Seating is available in the Reception.
- The reception desk includes task lighting and note pad for writing messages.

- Payphone available in enclosed area under staircase with adjacent seating.
- Emergency bell and telephone number to connect to a member of on-site staff at night.

Public Areas – General

- Good colour contrast to floor, walls and doorways throughout the building.
- Well-lit corridors.
- Floor covering is linoleum, laminex, quarry tiles and low pile carpeting.

Public Areas – WCs

- 2 WCs (one female, one male) on first floor only.

Public Areas – Dining Room & Lounge

- Slight sloped floor area (approx. 1 yard) on Ground Floor from dining room to Reception.
- Dining Room tables are movable.
- Table service is available in Dining Room if requested in advance at Reception.
- Comfortable lounge with varied seating and reading lamps available.
- Television with Teletext, Subtitles and remote control.
- Radio and CD player for guest use.

Self-catering kitchen

- Perching stool available in self-catering kitchen.
- Clear, visible signs (in large font) for advice on safe use of equipment, food storage, no smoking and drinking water.
- 12 gas hobs built into worktop and the others as part of 2 separate domestic size cookers. Two ovens and grills (low level). Microwave on worktop. Two large sinks with standard tap handles. Two fridges (one under worktop size). Separate hand basin.
- Crockery, glassware, pots and pans stored under the worktops on shelves for easy access.
- Assistance available if required in kitchen.

Wash-up Area

- Two large sinks, crockery stored on shelves and under sinks. Small fridge (under worktop size). Table and three chairs (not fixed to floor).
- Good overhead lighting

Laundry & drying facilities

- Drying room with ample space and effective drying next to Reception

- Laundry service provided to guests for a fee. No guests' self-serve washing machine at this time.

Bedrooms – First Floor

- Staircase to 1st Floor has 2 flights, one of 10 steps and one of 6 steps with a large landing between. Handrails are fitted on one side (right hand side when going upstairs).
- Three 4-bedded rooms, one en-suite toilet and washbasin.
- One 9-bedded room, not en-suite with one single bed.
- One 10-bedded room, not en-suite.
- One 5-bedded room, not en-suite with one single bed.
- One 1-bed room, not ensuite with single bed (restricted space)
- Table lamps and bedside tables beside at least one bed in each room.

Washrooms – First Floor

- Two washrooms (one male, one female), each with 1 shower, 2WCs and 2-3 washbasins. One situated at either side on the first floor.
- Additional uni-sex shower next to men's washroom.
- Stools (non-slip rubber) are provided for each shower.
- Non-slip flooring or mats are provided in each shower.
- Well-lit shower cubicles
- One step up to shower cubicle.

Grounds & gardens

- Gardens (approx. .25 acre) are mainly laid to lawn with flowers and shrubs around the borders. Ground uneven in some areas of main garden. Well-lit with spotlights.
- Plastic chairs (with armrests) and tables are available in the garden.
- Two picnic tables and two benches.
- Low-level BBQ pit.
- Cycle shed is 10 yards from main entrance, connected by gravel path.

Additional information

- Large Print, colour contrasting numbers on room doors.
- No pets or dogs (but service dogs are welcome).
- No smoking.
- Disability awareness courses – as part of the 'Welcome Host' scheme – are undertaken by all of our staff.
- A member of staff is always available on site, including at night (access via bell and telephone number at Reception).
- Emergency lighting and fire alarms fitted. Fire evacuation plan incorporates provision for disabled / high-risk guests.
- Evacuation procedures shown (in large font) in each bedroom on back of door.

- Mobile phone reception is good within immediate vicinity.
- OS 152 GR 831 395

Contact information

- Address: YHA Milton Keynes, Vicarage Road, Bradwell Village, Milton Keynes MK13 9AG.
- Telephone: 01908 227477
- Fax: 01908 227477
- E-mail: miltonkeynes@yha.org.uk
- Hours of operation: Reception open from 8 am to 10 am and from 5 pm to 10 pm.
- Local buses: 01908 225100 or visit www.mkweb.co.uk
- Local accessible taxis: Raffles 01908 222222

Future plans

- Plans to provide a washing machine for guests to use on ground floor.
- Ground floor toilet facilities, possibly outside the building for use also by campers and early arriving guests.
- Additional handrail on staircase in order to provide one on each side.
- Hope to enhance our emergency alarm system to incorporate flashing lights and vibrating pads.
- Additional lighting in self-catering kitchen to illuminate worktop area.
- Repaint ground floor corridor and dining room to improve contrast and visibility in this area.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.