

YHA Langdale

ACCESS STATEMENT

Introduction

We aim to cater for the needs of all visitors in this 96-bed hostel, a 2-storey building overlooking beautiful country. The following statement is a summary of our provision. If you have any specific questions about access, please contact us and we will endeavour to help.

Pre-Arrival

Nearest railway station is Windermere, with links to the North West mainline at Oxenholme.

Buses from Ambleside drop-off 1 mile away in Elterwater village centre. YHA's adapted shuttle bus also calls twice a day during summer months.

A shop mobility scheme is available at Westmoreland Shopping Centre, Kendal.

Lakes Taxis can provide a wheelchair accessible taxi. Telephone - 015394 46777. Advanced booking advisable.

Hostel details are available on our website at www.yha.org.uk

You can contact the hostel by phone, fax or email (details below)

Arrival & Car Parking Facilities

Car Parking is adjacent to front door. Minibus parking also available. Nearest coach access is 1 mile away in Elterwater.

Level access is available via the front door.

There are few streetlights and no pavement around the hostel. Please take care when walking and driving.

Main Entrance & Reception

Level access to reception.

Ground floor toilets available.

A payphone is available on the ground floor, with adjacent seating

Induction loop (portable) is available

Public Areas – General

Good colour contrast to floors and walls throughout
Most floors carpeted. Some wood, some stone on ground floor
Dining room floor varnished Oak

Public Areas – WC

Ground floor toilets are available. Also ground floor shower. Not currently meeting DDA standards. Handrails on stairs,

Public Areas – Dining Room & Lounge

Self-catering kitchen, dining area and lounge all on one level.
Cooker height 900mm
Dining room tables are movable

Laundry & drying facilities

In basement area, but accessible via stone steps via exterior of building. One step within cellar. Hand washing available.

Bedrooms – Ground Floor

1 x 2 bed and 1 x 3 bed dorm room. Not currently meeting DDA standards.
Adjacent toilet and shower

Bedrooms – First Floor

Two flights of stairs to 1st floor. Handrail, high contrast colouring.
4 to 14 bed rooms. None en-suite. None currently meet DDA standards.

Washrooms – First Floor

Currently not meeting DDA standards, various height mirrors. Large shower area with one step in.

Grounds & gardens

Large garden with a variety of areas and levels. Extensive grounds beyond with some level access. Mostly grass and hard-packed paths. Variety of seating.

Cycle shed to rear of building. Access via steps access.

Additional information

Special diets can be catered for.

Assistance Dogs welcome

High contrast signs throughout.

No smoking throughout

Limited external lighting

Staff are 'Welcome Host' trained

Emergency nighttime contact is available with staff via phone in reception

Emergency lighting and fire alarm fitted.

Evacuation procedure detailed on each bedroom door and in public areas.

Mobile phone reception is available for major networks

OS sheet 90 GR 338 073

Contact information

YHA, High Close, Loughrigg, Ambleside, LA22 9HJ

For bookings contacts 0870 770 5908

Email Langdale@yha.org.uk. Reception open: 7.30am to 10am and 5pm to 11.00pm

Public Transport information: Traveline 0870 608 2 608

Accessible taxi 015394 46777

Future plans

We plan to make our downstairs bedroom fully accessible, with a shower and toilet for day guests as well.

Access to the building will be adapted with suitable ramps and handrails.

Alarm equipment will be enhanced to incorporate flashing lights and vibrating pads

We hope to do this by 2010.

We welcome your feedback to help us to continue making improvements. If you have any comments, please phone 0870 770 5908 or e-mail Langdale@yha.org.uk