

YHA Hawes Access Statement

Pre-Arrival

- Good Bus links from East and South - (No scheduled services North and West) – to within ¼ mile of hostel. (Hawes Town centre).
- Railway Station 6.5 miles away at Garsdale Head. Reasonable service North and South. Limited minibus service (Little Red Bus) from there.
- From M6 motorway or A1 follow A684 to Hawes and proceed to B6255 signposted Ingleton. Hostel 80yds up this road on left.
- Local Taxi service available (not Sundays). Ellis Taxis: 01969 667598
- Further Hostel details are available on the YHA's Website: www.yha.org.uk
- 2 Storey building. Entrances only on ground floor.

Arrival

- Limited parking at Hostel. When Hostel Car park is full, free car park available in town centre, 5 min's walk from hostel.
- Some even hardcore surfaces, some Tarmac. Flagstone Path leads to front door.
- The centre of Hawes is ¼ mile from the Hostel (all down hill). Limited lighting in the evening, but all on pavements.
- No smoking or pets. Service Dogs welcome.

Main Entrance and Reception

- One step up into reception.
- Hearing induction loop at reception.
- Seating available in Hostel Porch and reception area.
- Payphone available
- Emergency Bell to alert staff members during night.

Public Areas, General

- Most areas of Hostel have contrasting floor and skirting boards.
- Corridors well lit
- All floors carpeted
- Handrails on steps to first floor bedrooms.

Public areas, WC's

- 2 unisex toilets on ground floor, but neither meets DDA standards for wheelchair access.

Public Areas Dining room and lounge

- Dining room and lounge chairs and tables are movable.
- Table service is usually provided during mealtimes.
- Emergency lighting and fire alarms fitted. Staff ensure that all guests are evacuated in the event of fire or any event requiring evacuation.

Self-Catering Kitchen

- Self catering kitchen on level with Reception
- 12 Electric hobs with 3 electric ovens and grill.
- 2 fridges, 1 freezer.

Drying Facilities

- Drying room situated just inside main entrance to hostel on same level as main reception area.

Bedrooms – Ground Floor

- Two bedrooms situated on the ground floor of the hostel. 1x 2 bed and 1x3 bed. Shared unisex toilets and shower nearby, but neither meet DDA standards. One step up into shower.

Bedrooms – First Floor

- Ten bedrooms situated on first floor: 2x2 bed en-suite, 4x2 bed standard, 3x3 bed, 1x4 bed, 2x6 bed, 1x7 bed, and 1x8 bed.
- All rooms except two largest have washbasin.
- No individual bed lights, but all rooms have a table lamp.

Washrooms – First Floor

- One male and one female washroom located at either end of first floor. Each has two toilet cubicles and three showers.

Grounds and Outbuildings

- Cycle shed located at the rear of the hostel via a tarmac path
- Mobile phone reception is poor for most networks, but “Orange” customers can receive a signal.

Contact Information

- Postal Address: YHA Hawes, Lancaster Terrace, Hawes, North Yorkshire, DL8 3LQ
- Telephone: 0870 770 5854
- E-mail: hawes@yha.org.uk
- Reception opening hours: 8am – 10am, 5pm – 10pm.
- Further information on Bus and Train times available from Traveline (Yorkshire). Tel: 0870 608 2 608.

We welcome your feedback to help us improve our facilities and service. Please contact us directly with any queries or comments.