

YHA GRADBACH MILL

ACCESS STATEMENT

Introduction

We aim to cater for the needs of all visitors in this 85-bed hostel, over 2 buildings, both 2-storeys which is set in its own grounds next to the river Dane. The following statement is a summary of our provision. If you have any specific questions about access, please call us and we will endeavour to help.

Pre-Arrival

- Train links to Buxton 10 miles and Macclesfield 12 miles
- 2 hourly bus services to within 2.5 miles of the hostel.
- A local taxi service has accessible taxis if required
- The hostel's details can be seen on YHA's website: www.yha.org.uk
- You can contact the hostel by phone (Typetalk service available), fax or e-mail (details below).

Arrival & Car Parking Facilities

- Ample parking at hostel. Areas for parking next to the entrance can be reserved.
- Parking for mini buses.
- Coach access and parking for 2 coaches in the hostel car park.
- Please try to provide advance notice if assistance will be needed to move to and from cars.

Main Entrance & Reception

- Level access into building.
- Induction loop at Reception.
- Seating is available in the Reception hallway.
- Payphone available.
- Emergency phone to connect to a member of staff (on site) at night.

Public Areas – General

- Well lit by natural light from large windows.
- Well-lit corridors.
- Floor covering is Flotex or Non Slip Vinyl

Public Areas – WCs

- 3 WCs close to Reception. One of these has access and support for wheelchair users.

Public Areas – Dining Room & Lounge

- Level wheel chair access to dining room.
- Dining Room tables are movable. All chairs do not have armrests.
- Table service is available in Dining Room if requested in advance at Reception.
- Lounge is on the first floor. To access the lounge there is 2 flights of stairs with 4 steps on the first flight and 11 on the second. There is a TV and a selection of seating of varying heights and with/without armrests.

Self-catering kitchen

- Access to kitchen via removable ramp.
- Tables and chairs moveable. Stool available upon request.
- 3 gas hobs built in to bench. Plus 1 range oven and hob

Laundry & drying facilities

- N/A

Meeting rooms

- N/A

Bedrooms Mill - Ground Floor

- 1 very large 6 bedded rooms with 3 bunk beds, with plenty of space for a wheelchair turning circle. Not en-suite
- Under bed storage.
- Three 2-bedded rooms, all bunk beds. Not en-suite
- Two 4-bedded rooms. Not en-suite

Bedrooms Mill – First Floor

- Staircase to 1st Floor has 2 flights, 4 steps on the first flight and 11 on the second. Handrails are fitted on 1 side.
- Three 6-bedded rooms, not en-suite.
- Seven 4-bedded rooms, not en-suite.
- Individual bed lights fitted adjacent to bed heads.

Bedrooms Farmhouse – Ground Floor

- Not suitable for wheelchair users.
- Two 2-bedded rooms, not en-suite
- One 3-bedded rooms, not en-suite
- One 6-bedded rooms, en-suite

Bedrooms Farmhouse – First Floor

- One 6-bedded room, not en-suite

Toilet/Shower Area Mill– Ground Floor

- A wheel-in shower (with toilet and low level basin) is situated on the ground floor corridor approximately 10 metres from wheelchair users bedroom.
- Three other showers on ground floor
- Two other toilets on ground floor

Toilet/Shower Areas Mill – First Floor

- There are 3 showers and 4 toilets all in separate cubicles all with no gender. Washbasin in each WC.

Grounds & gardens

- Two safe lawned areas for ball games.
- Eight bench tables are available in the grounds.
- Cycle shed is at rear of hostel, connected by a path.

Additional information

- No pets or dogs (but service dogs are welcome).
- No smoking.
- Disability awareness courses – as part of the 'Welcome Host' scheme – are undertaken by all of our staff.
- A member of staff is always available on site, including at night (access via emergency phone at Reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation.
- Evacuation procedures shown in each bedroom.
- There is no mobile phone reception in the vicinity of the hostel. A payphone is located in the reception area.

Contact information

- Address: YHA Gradbach Mill, Quarnford, Buxton, Derbyshire, SK17 0SU
- Telephone: 0870 770 5834
- Fax: 01260 227334
- E-mail: gradbachmill@yha.org.uk
- Hours of operation: Reception open from 7 am to 9.30 pm.
- Local buses: Traveline 0871 200 22 33
- Local accessible taxis: Buxton taxis 0800 169 3624

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.