

YHA GOLANT

ACCESS STATEMENT

Introduction

YHA Golant is a 3 storey building situated in its own grounds overlooking the Fowey River Estuary in South Cornwall. The following statement is a summary of our provision. If you have any specific questions about access Please contact the hostel and we will do our best to help you.

Pre-Arrival

- There are excellent train links to the rest of the country from Par Station (3 miles) and St Austell Station (7 miles).
- There is a regular bus service (Number 25) from Par Station to Castle Dore crossroads. The hostel is approximately 2km from this bus stop.
- There are several local taxi providers operating in the area. An approximate cost for the journey from Par Station to the Hostel is £7. We can make a booking for you if required.
- The hostel's details can be seen on YHA's website: www.yha.org.uk
- You can contact the hostel by phone, fax or e-mail (details below).

Arrival & Car Parking Facilities

- There is ample parking at the entrance to the hostel, although there are no marked bays. Further parking is available approximately 25 yards from the front entrance.
- Please try to provide advance notice if assistance is required moving to and from vehicles.
- The area immediately outside the main entrance is gravelled with ample lighting.

Main Entrance & Reception

- There is one step into the main reception area from the front car park area.
- There is no low level desk at reception however a clipboard is available for use when completing documentation.
- There is an induction loop at Reception.
- An emergency telephone is available to contact staff during the night if needed.
- There is plenty of seating available in the Reception area.

Public Areas – General

- Corridors are well lit and there is good contrast between walls and doorways through the ground floor public areas.
- Floor covering is flotex

Public Areas – WCs

- Two WC's available on the ground floor but currently neither meet DDA Standards for wheelchair users

Public Areas – Dining Room & Lounge

- There is level flooring between reception and the restaurant and lounge areas.
- Restaurant tables are movable and chairs do not have armrests.
- Table service is available in the Restaurant on request.

Self-catering kitchen

- Access to the Self Catering Kitchen is level to Reception. There are no steps.
- Bench seating is available in the dining area of the self-catering kitchen.
- Alternative access to Kitchen is available from outside with one step.

Laundry & drying facilities

- There is one step down from Reception area and one step up into both the Laundry area and the Drying Room, both of which are located in the Courtyard area.
- Assistance is available from staff at Reception.

Meeting rooms

- One meeting available on same level as reception on the ground floor.
- 2nd meeting room available outside of main hostel building with 2 steps up from Coach & Car Parking area.

Bedrooms – Ground Floor

- YHA Golant has no bedroom facilities on the ground floor.

Bedrooms – First Floor

- Wide staircase to 1st Floor has 3 flights each with more than 10 steps.
- Handrail is on right side when going up the stairs.
- 2x4 bedded rooms on 1st floor each with 2 sets of bunk beds and wash hand basins. No Ensuite rooms.
- 7x6 bedded rooms, all with bunk beds, 3 with double beds. All with wash hand basins. No Ensuite rooms.
- No individual bed lights but table lamps are available on request

Bedrooms – Second Floor

- Staircase to 2nd Floor has 2 flights each with 10 steps.
- Handrail is on right side when going up the stairs.
- 2x4 bedded rooms on 2nd floor each with 2 sets of bunk beds and wash hand basins, no Ensuite rooms.
- 1x2 bedded room with bunk beds and wash hand basin. No Ensuite.
- 1x22 bedded room with bunk beds and single beds available. Wash hand basins in room. No Ensuite room.
- 1x12 bedded room with bunk beds and single beds. Wash hand basins in room. No Ensuite room.
- No individual bed lights but table lamps are available on request.

Washrooms – Ground Floor

- There are no washroom facilities on the ground floor.

Washrooms – First Floor

- 1 washroom room area with 2 showers and 1 WC (gender free). Access to shower is via one step.
- 2nd washroom area with 5 showers (gender free) each with one step up to shower tray.
- 3 WC's (gender free) also available on 1st floor.

Washrooms – Second Floor

- 2 washroom areas, both with two gender free showers with one step up.
- 3 WC's, gender free with wash hand basins
- 2 WC's, both gender free with wash hand basins.

Grounds & gardens

- 3 acres of lawned area on same level as car parking area.

- 3 bench seats, each with arm rests plus two picnic tables with bench type seating available.
- Cycle shed is 25 yards from main hostel entrance by gravelled pathway onto tarmac area.

Additional information

- No pets or dogs (but service dogs are welcome).
- No smoking.
- Disability awareness courses – as part of the ‘Welcome Host’ scheme – are undertaken by all of our staff.
- A member of staff is always available on site, including at night (access via emergency phone at Reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation.
- Mobile phone reception is poor within immediate vicinity but improves as you move away from the hostel.

Contact information

- Address: YHA Golant, Penquite House, Golant, Cornwall, PL23 1LA
- Telephone: 0870 770 5832
- Fax: 0870 770 5833
- E-mail: golant@yha.org.uk
- Hours of operation: Reception open from 8 am to 10 am and from 5 pm to 10.30pm.
- Local buses: No 25 Fowey - Mevagissey
- Local accessible taxis: Yeo’s – 01726 814095

Future plans

We welcome your feedback to help us to continue making improvements. If you have any comments, please phone 01726 833507 or e-mail golant@yha.org.uk