

YHA EYAM

ACCESS STATEMENT

Introduction

We aim to cater for the needs of all visitors to this 60-bed hostel, which is a two storey Victorian country house set on the hillside above the famous "Plague Village" of Eyam. The following statement is a summary of our current provision. If you have any specific questions about access, please call us and we will endeavour to help.

Pre-Arrival

- Good train links to within 15 miles (Sheffield) then, less frequently, to Grindleford (3.5 miles). Train stations also at Buxton and Chesterfield.
- Regular bus services to within half a mile of the hostel from Chesterfield, Sheffield and Buxton.
- A local taxi service is based in Eyam.
- Further information can be found on YHA website: www.yha.org.uk
- You can contact the hostel by phone, or e-mail (details below).

Arrival & Car Parking Facilities

- Parking for up to 20 cars in the hostel car park at the bottom of the drive (50 yards from main entrance). The surface is uneven and there are no marked bays but there is a dropping-off point (just next to the main entrance).
- Please try to provide advance notice if assistance will be needed to move to and from cars.
- Moderately steep driveway (lit at night) with even surface leading from car park to main entrance. Twelve steps up from the driveway into the main hostel building. Three steps down into the Coach House annexe part of the property.
- The centre of the village is half a mile from the hostel. There is no pavement for the majority of this route, which is steeply downhill from the hostel.

Main Entrance & Reception

- 1 step up from the front door (main entrance).
- Induction loop at Reception.
- Personal pager and vibrating pillow available at reception.
- Seating is available in the hallway.
- The reception desk is fairly high.
- Payphone available with adjacent seating.
- Emergency phone to connect to a member of staff (on site) at night.

Public Areas – General

- Good colour contrast to floor, walls and doorways throughout the building.
- Well-lit corridors.
- Floor coverings are all carpet except for kitchen, WC's and showers.

Public Areas – WCs

- Downstairs toilets in the Coach House but not currently meeting DDA standards. Non-slip flooring.

Public Areas – Dining Room & Lounge

- Lounge and dining room on ground floor.
- Dining room furniture is freestanding and the floor is carpeted. Table service is available.

Self-catering kitchen

- Self-catering kitchen and dining area in a separate building opposite the Coach House. One step up.
- Domestic electric cooker and 4 additional electric hobs built into standard kitchen work-surface. Non-slip flooring in kitchen, carpet in dining area.

Laundry & drying facilities

- Drying room off foyer – no steps.

Meeting rooms

- Two classrooms in separate single storey building accessed via a level paved path off the hostel driveway. Two toilets – one of which is built to DDA M4 standard.
- Games room next to Coach House – level access. Carpeted.

Bedrooms – Coach House

Level access to lower floor from Games Room level, two steps up once inside the building. Three external steps down to upper access door (self caterers kitchen level)

Internal staircase (fifteen steps) with right side handrail when going downstairs.

- One 4-bedded rooms (2 bunks) upstairs and one 2-bedded room (1 bunk) both with washbasin.

- One 4 bedded room (2 bunks) downstairs and one 2 bedded room (1bunk) both with washbasin.
- Individual bed lights fitted adjacent to bed head.

Bedrooms – Main House

All bedrooms are on the first floor and are all carpeted.

- Two flights of stairs (13 and 8 steps) with handrail on the right hand side when going upstairs.
- Four 4 bedded rooms (2 bunks), not en-suite.
- Three 6 bedded rooms, one of which is en-suite.
- One 10 bedded room (5 bunks), not en-suite.
- Two 2 bedded rooms (1 bunk), not en-suite.
- Individual bed lights fitted adjacent to every bed head.
- All bedrooms have washbasins.

Washing Facilities – Coach House

- On each floor - one toilet (gender free) and shower (gender free) adjacent to bedrooms but not currently meeting DDA standards. Non-slip flooring.

Washing Facilities – Main House - First Floor

- Six WCs with wash basins (2 gender free), 4 showers (gender free). All facilities close to bedrooms. All non-slip flooring.
- Each shower is fitted with a hinged seat.

Grounds & gardens

- Sloping “grounds” of 6-7 acres extending to wooded hillside behind the hostel.
- Four picnic-style benches are available outside the self-catering kitchen / dining room.
- Sixteen concrete steps lead from the hostel main entrance level to a grassy bank with bench seating and Interpretive Display area.
- Cycle shed is adjacent to the games room, halfway up the drive – even level access.

Additional information

- No pets or dogs (but service dogs are welcome).
- No smoking.
- Staff can cater for all dietary requirements given sufficient notice.

- Disability awareness courses – as part of the ‘Welcome Host’ scheme – are undertaken by all of our staff.
- A member of staff is always available on site, including at night (access via emergency phone at Reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation.
- Evacuation procedures are prominently displayed in all bedrooms and public areas.
- Mobile phone reception is good within immediate vicinity.
- OS 119 219 769

Contact information

- Address: YHA Eyam, Hawkhill Road, Eyam, Hope Valley, Derbyshire, S32 5QP
- Telephone: 01433 630335
- Email: eyam@yha.org.uk
- Hours of operation: Reception open from 7 am to 10 am and from 5 pm to 10 pm.
- Local buses: Buses to Chesterfield, Sheffield, Buxton and Bakewell from the village (1/2 mile)

Future plans

- We will be reviewing signage / information provided.
- We would like to improve access for all to our facilities by ensuring the provisions in the planned Coach House extension meet the highest DDA standards possible.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.