

YHA Edmundbyers

ACCESS STATEMENT

Introduction

We aim to cater for the needs of all visitors in this 29-bed hostel, a 2-storey building which is set in the picturesque surroundings of the North Pennines. The following statement is a summary of our provision. If you have any specific questions about access, please call us and we will endeavour to help.

Pre-Arrival

- Good train links to within 17 miles (Hexham).
- Regular bus services to within 50 yards of the hostel. Low level access on buses from Hexham railway station.
- A local taxi service has accessible taxis if required. We can make a booking for you.
- Nearest shop-mobility scheme is situated approx 16 miles away at Prince Bishops Shopping Centre, Durham City, (telephone 0191 3868556). There is a regular bus service to Durham from Consett.
- The hostel's details can be seen on YHA's website: www.yha.org.uk
- You can contact the hostel by phone, fax or e-mail (details below).

Arrival & Car Parking Facilities

- Ample parking on lay-by (50 yards from main entrance). No marked bays, but there is a dropping-off point (10 yards from main entrance).
- Please try to provide advance notice if assistance will be needed to move to and from cars.
- Level pathway with paved surface leading from drop off point to main entrance. Level hard surface on lay-by, paved level surface to main entrance
- The centre of the village is 200 yards from the hostel. There is a pavement and street lighting along this route.

Main Entrance & Reception

- 1 step up to main entrance. A portable ramp is available on request.
- Induction loops at Reception.
- Seating is available in the Reception hallway.
- The reception desk includes a low level section.
- Payphone available with adjacent seating.
- Emergency phone to connect to a member of staff (on site) at night.

Public Areas – General

- Good colour contrast to floor, walls and doorways throughout the building.

- Well lit corridors.
- Floor covering is flags/carpet & vinyl covering in washrooms and kitchen

Public Areas – WCs

- 2 WCs (unisex) close to Reception but neither currently meets DDA standards for wheelchair users. 1 WC on ground floor near lounge area

Public Areas – Dining Room & Lounge

- 1 step on Ground Floor to lounge and dining room. Portable ramp available
- Dining Room tables are movable

Self-catering kitchen

- Level to self-catering kitchen, however not wheelchair accessible door width
- Perching stool available in self-catering kitchen.
- Clear, visible signs (in large font) for advice on equipment use.
- 8 gas hobs built in to worktop (height 3') fixed to wall on 1 side of room, 2 freestanding cookers with 4 gas hobs each, 2 ovens, fridge freezer & fridge, microwave

Laundry & drying facilities

- 1 shallow step up to fully equipped laundry/drying room with washing machine.

Meeting rooms

1 Common room

Bedrooms – Ground Floor

- One 5-bedded dormitory: 2 bunks with 3' width bottom bunks and 1 single 2.6 width,
- Individual bed lights fitted adjacent to bed head.

Bedrooms – First Floor

- 1 Staircase to 1st Floor, 1 flight, 11 steps. 46" width with handrail fitted on one side (left hand side when going upstairs).
- Two 6-bedded rooms, not en-suite.
- One 4-bedded room, not en-suite.
- One 3-bedded room, not en-suite.
- One 5 bedded room, not en-suite
- Individual bed lights fitted adjacent to bed head.

Washrooms – Ground Floor

- A disabled accessible shower cubicle (with toilet and low level basin) built to DDA standards is situated in the washroom area next to the ground floor bedroom.

Washrooms – First Floor

- 2 WCs and 2 washbasins both situated at one end of 1st Floor corridor.

Grounds & gardens

- Gardens (approx 0.25 acre) situated at the rear of the property accessible from rear door with shallow step They are mainly laid to lawn with slight gradients
- Two 3-seat benches (with armrests) are available in the garden.
- Cycle shed is integral at the front of the building 10 yards from main entrance, paved path.

Additional information

- No pets or dogs (but service dogs are welcome).
- No smoking.
- Disability awareness courses – as part of the ‘Welcome Host’ scheme – are undertaken by all of our staff.
- A member of staff is always available on site, including at night (access via emergency bell at Reception).
- Deaf guard available at reception
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation.
- Evacuation procedures shown (in large font) in each bedroom on back of door.
- Mobile phone reception is poor within immediate vicinity.
- OS

Contact information

- Address: YHA Edmundbyers, Low House, Edmundbyers, Consett, Co. Durham, DH89NL
- Telephone: 0870 770 5810
- Fax: 01207 255651
- E-mail: edmundbyers@yha.org.uk
- Hours of operation: Reception open from 8 am to 10. am and from 5 pm to 11 pm.
- Local buses: Travel Line 0870 6082608
- Local accessible taxis: Stanley taxis, Front St., Consett, telephone 01207 591000