

YHA DUFTON

ACCESS STATEMENT

Introduction

We aim to cater for the needs of all visitors in this 34-bed hostel, a 2-storey building that is set in the picturesque surroundings of the Eden Valley. The following statement is a summary of our provision. If you have any specific questions about access, please call us and we will endeavour to help.

Pre-Arrival

- Good train links to within 3.5 miles (APPLEBY SETTLE CARLISLE LINE).
- Two buses a week Friday & Saturday
- A local taxi service has accessible taxis if required. We can make a booking for you.
- Nearest shop-mobility scheme is situated approx 3.5 miles away.
- The hostel's details can be seen on YHA's website: www.yha.org.uk
- You can contact the hostel by phone or e-mail (details below).

Arrival & Car Parking Facilities

- Ample parking In front of hostel. No marked bays but there is a dropping-off point (10 yards from main entrance).
- Please try to provide advance notice if assistance will be needed to move to and from cars.
- Sloped pathway with even surface leading from car park to main entrance.

Main Entrance & Reception

- 1 step up to main entrance with handrail.
- Induction loop at Reception.
- Seating is available in the Reception hallway.
- Payphone available and adjacent seating.
- Emergency night bell situated at reception.

Public Areas – General

- Good colour contrast to floor, walls and doorways throughout the building.
- Well-lit corridors.
- Floor covering is wooden and carpet.

Public Areas – WCs

- 2 WCs close to Reception but neither currently meets DDA standards for wheelchair users.

Public Areas – Dining Room & Lounge

- Easy Access to Ground Floor, lounge and dining room.
- Dining Room tables are movable. Chairs are available both with and without armrests.
- Table service is available in Dining Room.

Self-catering kitchen

- Clear, visible signs (in large font) for advice on equipment use.
- Lever taps fitted.
- 4 gas hobs built in to stainless work surface (height 3' 6") plus two domestic gas cookers.

Laundry & drying facilities

- Fully equipped laundry room with washer.

Bedrooms – Ground Floor

- 1 small step up to a 6-bedded dormitory.
- Two toilets and showers situated outside room.
- Individual bed lights fitted adjacent to bed head.

Bedrooms – First Floor

- Staircase to 1st Floor has 2 flights, each of 9 steps. Handrails are fitted on one side (left hand side when going upstairs).
- Two 6-bedded rooms, not en-suite.
- Four 4-bedded rooms, not en-suite.
- Two 2-bedded rooms, 1 en-suite.
- Individual bed lights fitted adjacent to bed head.

Washrooms – First Floor

- Three washrooms (both gender free), each with 3 showers, 3 WCs and 3 washbasins. One situated at either end of 1st Floor corridor.
- One shower in each washroom is fitted with a hinged seat.

Grounds & gardens

- Gardens (approx 1 acre) flat lawned area with picnic benches they are mainly laid to lawn, traversed by 1 tarmac path.
- Three 4-seat picnic benches are available in the garden.
- Cycle shed is 50 yards from main entrance, connected by tarmac path which is well lit.

Additional information

- Braille signs fitted on room doors and corridor doors.
- No pets or dogs (but service dogs are welcome).
- No smoking.
- Disability awareness courses – as part of the ‘Welcome Host’ scheme – are undertaken by all of our staff.
- A member of staff is always available on site, including at night (access via emergency bell at Reception).
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation.
- Evacuation procedures shown (in large font) in each bedroom on back of door.
- Mobile phone reception is good within immediate vicinity.
- OS 91,GR 688251

Contact information

- Address: YHA Dufton, Appleby CUMBRIA CA16 6DB
- Telephone: 08707705800
- E-mail: Dufton@yha.org.uk
- Hours of operation: Reception open from 8 am to 10 am and from 5 pm to 10 pm.
- Local accessible taxis: Morris Minor 017683 52772/rons on 52382

- Future plans
- We hope to enhance our emergency alarm system by early 2009 to incorporate vibrating pads.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.