

YHA CLUN MILL

ACCESS STATEMENT

Introduction

We aim to cater for the needs of all visitors in this 24-bed hostel, a 2-storey building which is set in the Clun Valley. The following statement is a summary of our provision. If you have any specific questions about access, please call us and we will endeavour to help.

Pre-Arrival

- Nearest Train station Hopton Heath (4 miles) or Craven Arms (8 miles)
- Bus services from Craven Arms and Bishops Castle
- Nearest shop-mobility scheme is situated 25 miles away at Morris Mews, High St, Leominster (01568) 616755
- The hostel's details can be seen on YHA's website: www.yha.org.uk
- You can contact the hostel by phone, fax or e-mail (details below).

Arrival & Car Parking Facilities

- Parking for 8 vehicles is available within the hostel grounds, one of which may be reserved for wheelchair access, with prior notification.
- Please try to provide advance notice if assistance will be needed to move to and from cars.
- 10 steps from the car park to the main entrance – alternative parking at bottom gate with short route to main entrance over level grass.
- The centre of the village is 500 yards from the hostel. There is some pavement and street lighting along this route.

Main Entrance & Reception

- A level pathway leads up to the front door.
- Induction loop at Reception.
- Comfortable seating is available in the Reception area.
- Payphone available with adjacent seating.
- Emergency bell to connect to a member of staff (on site) at night.

Public Areas – General

- Good colour contrast to floor, walls and doorways throughout the building.
- Well-lit corridors.
- The floor is either cobbled and or wooden floorboards.

Public Areas – WCs

- 1 WCs on ground floor close to reception. 1 WC in campers extension outside which meets DDA requirements

Public Areas – Dining Room & Lounge

- Uneven floor throughout the ground floor
- Dining Room tables are movable. Chairs are available both with and without armrest.

Self-catering kitchen

- Self-catering kitchen accessible through Lounge and open plan dining room.
- Clear, visible signs (in large font) for advice on equipment use.

Laundry & drying facilities

- Situated in campers extension outside with level access

Meeting rooms

- At present, the dining room doubles up as the hostel's meeting room.

Bedrooms – Ground Floor

There are no ground floor bedrooms, but camping is possible.

Bedrooms – First Floor

- Staircase to 1st Floor has 1 flight, of 18 steps. Handrails are fitted on one side.
- One 4 bedded room
- One 5 bedded room
- One 7 bedded room
- One 8 bedded room
- Individual bed lights fitted adjacent to most bed heads.

Washrooms – Ground Floor

- One washroom in campers extension with 1 shower and 1 WC

Washrooms – First Floor

- En suite WC and Shower for each room

Grounds & Gardens

- Large garden and accessible BBQ area.

- 3 Picnic benches in garden
- Two 3-seat benches are available outside the main entrance
- Cycle shed is in front of the hostel, across level grass.

Additional information

- No pets or dogs (but service dogs are welcome).
- No smoking.
- Disability awareness courses – as part of the 'Welcome Host' scheme – are undertaken by all of our staff.
- A member of staff is available on site, except in the afternoons between 12pm and 5pm. Night cover is provided via an 'emergency' bell.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation.
- Evacuation procedures shown in each bedroom on notice board.
- Mobile phone reception is poor within immediate

Contact information

- Address: YHA Clun C/O YHA Leominster, The Old Priory, Leominster, Herefordshire, HR6 8EQ.
- Telephone: 0870 7705916.
- Fax: 0870 770 5916
- E-mail: leominster@yha.org.uk
- Hours of operation: Reception open from 8am to 10am and from 5pm to 10pm.
- Bus Timetable Enquiries: 0870 608 2608.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.