

# YHA Boggle Hole

## ACCESS STATEMENT

### Introduction

Boggle Hole is an 85-bed site with quite unusual and specific access difficulties. The Hostel is situated in a steeply sided wooded cove adjacent to the beach. Accommodation is split between the old main house with steep stairs and narrow corridors and an annexe, which is difficult to reach. Due to the nature and layout of the building it is currently unsuitable for wheelchair users but we are working towards providing access for all. It is essential that anyone with any concerns over access consult with Hostel staff who will endeavour to help where possible

### Pre-Arrival

- ❖ Nearest rail link at Whitby serving towns and villages to the north 7 miles away
- ❖ Scarborough railway station 18 miles away has good main line connections
- ❖ Regular bus service will drop you 2kms away where a brisk walk over a cliff path or along the beach (tide permitting) brings you to the hostel.
- ❖ Local taxi service: Bay Private Hire **01947 880603** will drop you ¼ mile away.

### Arrival & Car Parking Facilities

- ❖ Car park ¼ mile away. There is no dropping off point.
- ❖ From car park a steep road leads down towards the hostel.
- ❖ At the bottom of this road a narrow uneven track (with steps) leads to a narrow wooden bridge (with steps).
- ❖ There is no vehicle access
- ❖ Hostel has Landrover for deliveries but access is tide dependant.

### Main Entrance & Reception

- ❖ Steep ramp leads up the side of the Hostel to reception door
- ❖ Induction loop available
- ❖ Seating available
- ❖ Emergency staff contact
- ❖ Payphone
- ❖ Hostel is 3 storey and built into a slope all floors access onto the outside but the top and ground floor have steps.

### **Public Areas – General**

- ❖ Reasonable wall/floor contrast
- ❖ Floors wood/cord/flotex and quarry tile
- ❖ Narrow corridors
- ❖ Heavy fire doors with closers (no hold open)
- ❖ Steep stairs to dining areas and most rooms.

### **Public Areas – WCs**

- ❖ 1 WC close to reception, does not meet DDA standards for wheelchair users

### **Public Areas – Dining Room & Lounge**

- ❖ Lounge on reception level
- ❖ Dining room on lower (ground) floor
- ❖ Tables movable
- ❖ No chairs have armrests
- ❖ Table service available at request

### **Self-Catering Kitchen**

- ❖ On level floor with dining room
- ❖ No lever taps
- ❖ No signs
- ❖ Some electric hobs
- ❖ Gas oven with hobs
- ❖ No seating

### **Laundry & drying facilities**

- ❖ No laundry for guest use
- ❖ Drying room on top floor next to 'wet' entrance steps from outside

### **Meeting rooms**

- ❖ 2 classrooms one on reception level, the other is located in the annexe building (Details under Annexe)

### **Bedrooms – First Floor**

- ❖ Reception level
- ❖ 1 8-bedded room
- ❖ 1 2-bedded room
- ❖ Not Ensuite
- ❖ No individual bed lights available

### **Bedrooms – Top Floor**

- ❖ Staircase up has 2 flights with 8 risers handrail on one side.
- ❖ 1 13-bedded room not ensuite
- ❖ Another step and heavy door leads to 4 4-bedded, 2 2-bedded rooms and showers and toilets (3 steps to wc)

### **Washrooms – Ground Floor**

- ❖ None

### **Washrooms – First Floor**

- ❖ 1 wc, 2 showers - none is wheelchair accessible
- ❖ Showers have no seats

### **Washrooms – Top Floor**

- ❖ 1 wc in boot room (drying area)
- ❖ 2 showers on top corridor
- ❖ 3 wc's down 3 steps on top corridor
- ❖ 1 shower and wc on top corridor.
- ❖ None DDA standards

### **Annexe**

- ❖ Half our accommodation (44 beds) is located in this building
- ❖ Showers and wc's
- ❖ Meeting room
- ❖ Steps inside this building
- ❖ 40 steep steps and concrete slope or steep muddy track will get you up to this building
- ❖ Once there, a narrow path with steps will lead you to a narrow entrance with a step up into the building

### **Grounds & gardens**

- ❖ Large amount of very steep grassland (rough) with trees
- ❖ Wild unmanaged woodland
- ❖ Beach
- ❖ River
- ❖ Main path smooth (though steep) concrete
- ❖ Cycle shed beyond concrete path (50 feet of rough ground)
- ❖ Nice BBQ area for picnics at top of slope with bark chippings on ground

### **Additional information**

- ❖ No Braille signs
- ❖ No pets or dogs (But service dogs are welcome )
- ❖ No smoking
- ❖ Member of staff on site
- ❖ Fire alarms and emergency lights
- ❖ Fire procedures in each room
- ❖ Specific evacuation requests can be discussed
- ❖ Buddy system for deaf
- ❖ No mobile reception
- ❖ OS 94 NZ 954040

### **Contact information**

- ❖ YHA Boggle Hole, Mill Beck, Fylingthorpe, Whitby, N. Yorks YO22 4UQ
- ❖ Tel: 0870 770 5704
- ❖ Fax: 01947 880987
- ❖ [bogglehole@yha.org.uk](mailto:bogglehole@yha.org.uk)
- ❖ Reception open: 7.00-10.00am and 13.00-23.00pm
- ❖ Coastguard 999

### **Future plans**

- ❖ YHA Boggle Hole will be redeveloped to improve the Youth Hostel facilities as well as improve access to and throughout the site.

**We welcome your feedback to help us to continue making improvements. If you have any comments, please phone 0870 770 5704 or e-mail [bogglehole@yha.org.uk](mailto:bogglehole@yha.org.uk)**